

Transcript: Sara

Marulanda-5967286499983360-6251021297434624

Full Transcript

Su llamada puede ser supervisada o grabada para fines de control de calidad. Hello, may I speak with Anthony Rodriguez? Who's calling? This is Benefits in a Car calling on behalf of BGS Staffing. Oh, okay. Uh, Mr. Rodriguez, we are processing the enrollment forms for healthcare coverage. You chose a plan, but at the same time you chose not to participate. So the question is, do you still want the coverage or not? Th-- you said coverage? Yes, for healthcare. No, I'm good 'cause I'm a veteran. I'm already covered in that area. Oh, okay. Okay, perfect. I got ... through, too, but I'm good. Thank you for your service. Okay, thank you. Okay, thank you. Bye-bye. Okay, have a great day, sir. Bye-bye. You, too. Bye-bye. Okay. Bye.

Conversation Format

Speaker speaker_0: Su llamada puede ser supervisada o grabada para fines de control de calidad.

Speaker speaker_1: Hello, may I speak with Anthony Rodriguez?

Speaker speaker_2: Who's calling?

Speaker speaker_1: This is Benefits in a Car calling on behalf of BGS Staffing.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Uh, Mr. Rodriguez, we are processing the enrollment forms for healthcare coverage. You chose a plan, but at the same time you chose not to participate. So the question is, do you still want the coverage or not?

Speaker speaker_2: Th-- you said coverage?

Speaker speaker_1: Yes, for healthcare.

Speaker speaker_2: No, I'm good 'cause I'm a veteran. I'm already covered in that area.

Speaker speaker_1: Oh, okay. Okay, perfect.

Speaker speaker_2: I got ... through, too, but I'm good.

Speaker speaker_1: Thank you for your service.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Okay, thank you.

Speaker speaker_2: Bye-bye.

Speaker speaker_1: Okay, have a great day, sir. Bye-bye.

Speaker speaker_2: You, too. Bye-bye.

Speaker speaker_1: Okay. Bye.