

Transcript: Pearl

Rojas-6149044782546944-6047544571904000

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Hi. Oh, my name is Dayana Palacios. How are you doing? I'm good. And yourself? Very good. I'm, uh, have a question. I don't get my W-2. I changed, uh, my address for another, uh, another city, and I want to know how I can get my W-2. You have to speak to your W-2. We just take care of the healthcare. Okay, thank you. No problem. Have a great day.

Conversation Format

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: Hi. Oh, my name is Dayana Palacios. How are you doing?

Speaker speaker_1: I'm good. And yourself?

Speaker speaker_2: Very good. I'm, uh, have a question. I don't get my W-2. I changed, uh, my address for another, uh, another city, and I want to know how I can get my W-2.

Speaker speaker_1: You have to speak to your W-2. We just take care of the healthcare.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: No problem. Have a great day.