

Transcript: Pearl

Rojas-5589254522716160-6231634645008384

Full Transcript

Quiero que estés bien. Hola. Buenas tardes. Gracias por llamar a Benefits in a Card. Mi nombre es Perla. ¿Con quién tengo el gusto? Hola. Buenas tardes. Yannick Félix. Perdón. ¿Cómo se llama? Yannick Félix. ¿Y cómo le puedo ayudar? Bueno. Eh, una, un mensaje. Ah, disculpe, este, ¿no tiene creol? Sí. Am... Sí, permiso. Okay, gracias. Okay.....
.....-..... okay. Aló. Aló. Hoy temo que para interpretar en creol, me para interpretar toda esta rutina. Si no prepara para creer y quiere ser su escucha. Lo siento. Voy a pedirle remolvar al fin y al fin su numero, me marca a Jean Beaumon. Y don't see booma si vous plait. You may now begin. Oy, my name is Pearl Ca... My name is Pearl with Benefits in a Card. How can I assist you? Oui, me ha fue con name Pearl con se na benefits ke sou cap. ¿Como em ka idee u em? Yo, un message, yo te voy para mucho. Su message text, yo manden es que yo cape asferenss. No m'a d'aller hou bien. Yo, un message yo te voy para mucho. Su message text. Que te mandé es que yo cape asferenss po' mu men. They send me a text message asking if they can pay insurance for me. They... You received a text message saying if you can pay for insurance? Si ye pa kede. Voice un message text que di su ca pay vou asferenss? Moi, der soing aprio elimine yo po' mu mem. Elimine. Qui sa? El... Asferenssah, moi. I want to cancel the insurance. Okay. What's the name of the staffing agency you work for? Seis Staff. Es su ka ba bo mwen non staff club kalaye kou yo? 16 Staffyl. Wozi Ses Stafyl? Oui. Sixteen Staffyl. Um, okay. I'm sorry. What staffing agency? Se ki ajans? Sein, sei. 16 Staffyl. 16 Staffyl. 16 Staffyl, ok. And what are the last four digits of your social? Ka ba mwen kap benye sip nimero sosial ou? Tres, seis, cuatro, tres. This is 4173. Oh. I'll ask him right now. And your name? E kom a wili? Yannick Félix. Yannick Félix. And your address and date of birth? O ka ba mwen adres ou e dato fevth? Adres... Fevth? Adres, pote n sa syen? Adres ou e dato fevth, si vous plait? Okay, adres mwen se 357 Lennon Lane en Indianápolis. Indianápolis. E dato fevth? 04/11/1987. My address is 3057, Lennon Lane in Indianapolis. And date of birth is 04/11/1987. Okay. And I have your phone number as 317-566-4687. Es kju numeo telefono se 3 17-566-46-1747? Oui. 44647. That's correct. And I have your email address as your first name, your last name, 481 at gmail dot com? Email ou se nou signati ou 481 a commercial gmail com? Oui. Yes. Okay. And you want to decline coverage, correct? E oba bizwan silansan ko avre? No. Oui. No. Ma bizwa silansan ko. No, I no longer want the insurance. Okay. I went ahead and opted you out. Is there anything else I can assist you with? Ouidm a metedye az u pu w donk. Kan it on lot ay diw an lot pa re. You feel me. I'm all set. Thank you so much for calling. You have a great day. Me chi dat coeli boun jou nit. Thank you for calling. Have a great day. Au la foi. Bye bye. Thank you for your service. Have a good day. Merci. Mem kout. Thank you.

Conversation Format

Speaker speaker_0: Quiero que estés bien.

Speaker speaker_1: Hola. Buenas tardes. Gracias por llamar a Benefits in a Card. Mi nombre es Perla. ¿Con quién tengo el gusto?

Speaker speaker_2: Hola. Buenas tardes. Yanick Félix.

Speaker speaker_1: Perdón. ¿Cómo se llama?

Speaker speaker_2: Yannick Félix.

Speaker speaker_1: ¿Y cómo le puedo ayudar? Bueno.

Speaker speaker_2: Eh, una, un mensaje.

Speaker speaker_1: Ah, disculpe, este, ¿no tiene creol?

Speaker speaker_2: Sí. Am...

Speaker speaker_1: Sí, permiso. Okay, gracias.

Speaker speaker_4: Okay.....

Speaker speaker_1:-..... okay.

Speaker speaker_6: Aló.

Speaker speaker_2: Aló.

Speaker speaker_0: Hoy temo que para interpretar en creol, me para interpretar toda esta rutina. Si no prepara para creer y quiere ser su escucha.

Speaker speaker_2: Lo siento.

Speaker speaker_0: Voy a pedirle remolvar al fin y al fin su numero, me marca a Jean Beaumon. Y don't see booma si vous plait. You may now begin.

Speaker speaker_1: Oy, my name is Pearl Ca... My name is Pearl with Benefits in a Card. How can I assist you?

Speaker speaker_0: Oui, me ha fue con name Pearl con se na benefits ke sou cap. ¿Como em ka idee u em?

Speaker speaker_2: Yo, un message, yo te voy para mucho. Su message text, yo manden es que yo cape asferenss.

Speaker speaker_0: No m'a d'aller hou bien.

Speaker speaker_2: Yo, un message yo te voy para mucho. Su message text. Que te mandé es que yo cape asferenss po' mu men.

Speaker speaker_0: They send me a text message asking if they can pay insurance for me.

Speaker speaker_1: They... You received a text message saying if you can pay for insurance?

Speaker speaker_2: Si ye pa kede.

Speaker speaker_0: Voice un message text que di su ca pay vou asferenss?

Speaker speaker_2: Moi, der soing aprio elimine yo po' mu mem.

Speaker speaker_0: Elimine. Qui sa?

Speaker speaker_2: El... Asferenssah, moi.

Speaker speaker_0: I want to cancel the insurance.

Speaker speaker_1: Okay. What's the name of the staffing agency you work for?

Speaker speaker_2: Seis Staff.

Speaker speaker_0: Es su ka ba bo mwen non staff club kalaye kou yo?

Speaker speaker_2: 16 Staffyl.

Speaker speaker_0: Wozi Ses Stafyl?

Speaker speaker_2: Oui.

Speaker speaker_0: Sixteen Staffyl.

Speaker speaker_1: Um, okay. I'm sorry. What staffing agency?

Speaker speaker_0: Se ki ajans?

Speaker speaker_2: Sein, sei. 16 Staffyl.

Speaker speaker_0: 16 Staffyl.

Speaker speaker_1: 16 Staffyl, ok. And what are the last four digits of your social?

Speaker speaker_0: Ka ba mwen kap benye sip nimerò sosyal ou?

Speaker speaker_2: Tres, seis, cuatro, tres.

Speaker speaker_0: This is 4173.

Speaker speaker_8: Oh. I'll ask him right now.

Speaker speaker_1: And your name?

Speaker speaker_0: E kom a wili?

Speaker speaker_2: Yannick Félix.

Speaker speaker_0: Yannick Félix.

Speaker speaker_1: And your address and date of birth?

Speaker speaker_0: O ka ba mwen adres ou e dato fevth?

Speaker speaker_2: Adres... Fevth? Adres, pote n sa syen?

Speaker speaker_0: Adres ou e dato fevth, si vous plait?

Speaker speaker_2: Okay, adres mwen se 357 Lennon Lane en Indianápolis.

Speaker speaker_7: Indianápolis.

Speaker speaker_0: E dato fevth?

Speaker speaker_2: 04/11/1987.

Speaker speaker_0: My address is 3057, Lennon Lane in Indianapolis. And date of birth is 04/11/1987.

Speaker speaker_1: Okay. And I have your phone number as 317-566-4687.

Speaker speaker_0: Es kju numeo telefono se 3 17-566-46-1747?

Speaker speaker_2: Oui. 44647.

Speaker speaker_0: That's correct.

Speaker speaker_1: And I have your email address as your first name, your last name, 481 at gmail dot com?

Speaker speaker_0: Email ou se nou signati ou 481 a commercial gmail com?

Speaker speaker_2: Oui.

Speaker speaker_0: Yes.

Speaker speaker_1: Okay. And you want to decline coverage, correct?

Speaker speaker_0: E oba bizwan silansan ko avre? No.

Speaker speaker_2: Oui. No. Ma bizwa silansan ko.

Speaker speaker_0: No, I no longer want the insurance.

Speaker speaker_1: Okay. I went ahead and opted you out. Is there anything else I can assist you with?

Speaker speaker_0: Ouidm a metedye az u pu w donk. Kan it on lot ay diw an lot pa re.

Speaker speaker_2: You feel me.

Speaker speaker_0: I'm all set.

Speaker speaker_1: Thank you so much for calling. You have a great day.

Speaker speaker_0: Me chi dat coeli boun jou nit. Thank you for calling. Have a great day. Au la foi. Bye bye.

Speaker speaker_1: Thank you for your service. Have a good day.

Speaker speaker_2: Merci. Mem kout. Thank you.