

Transcript: Pamela

Blanc-5807862634823680-4613816956534784

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car, this is Paola speaking, how may I help you? Hi. Um, I want to cancel my subscription. Who do you work for? Um, ... No brand. Well, uh, it's, uh, Creative Circle. Okay. May I have the last four digits of the Social Security file? Eight, five, four, oh. Three, five... Eight, five, four, oh. Your first and last name? Paulina Montano. Ms. Montano, for security reasons and just to make sure we are in the correct file , we need to verify your complete address and date of birth. It's 3601 East Tamal Crescent, Phoenix, Arizona. We have a telephone number of 025-19084, and- Yes. ... email is pa-paumoayala@gmail.com. Yes. All right. So the cancellation process does take one to two weeks for all changes to be processed. You might experience one or two deductions before it's completely canceled. Okay. Is there anything else I can do for you, ma'am? No, that would be it. All right, thank you for giving us a call. Have a great rest of the day. Thank you, you too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Car, this is Paola speaking, how may I help you?

Speaker speaker_2: Hi. Um, I want to cancel my subscription.

Speaker speaker_1: Who do you work for?

Speaker speaker_2: Um, ... No brand. Well, uh, it's, uh, Creative Circle.

Speaker speaker_1: Okay. May I have the last four digits of the Social Security file?

Speaker speaker_2: Eight, five, four, oh.

Speaker speaker_1: Three, five...

Speaker speaker_2: Eight, five, four, oh.

Speaker speaker_1: Your first and last name?

Speaker speaker_2: Paulina Montano.

Speaker speaker_1: Ms. Montano, for security reasons and just to make sure we are in the correct file , we need to verify your complete address and date of birth.

Speaker speaker_2: It's 3601 East Tamal Crescent, Phoenix, Arizona.

Speaker speaker_1: We have a telephone number of 025-19084, and-

Speaker speaker_2: Yes.

Speaker speaker_1: ... email is pa-paumoayala@gmail.com.

Speaker speaker_2: Yes.

Speaker speaker_1: All right. So the cancellation process does take one to two weeks for all changes to be processed. You might experience one or two deductions before it's completely canceled.

Speaker speaker_2: Okay.

Speaker speaker_1: Is there anything else I can do for you, ma'am?

Speaker speaker_2: No, that would be it.

Speaker speaker_1: All right, thank you for giving us a call. Have a great rest of the day.

Speaker speaker_2: Thank you, you too.