## Transcript: Franchesca Baez-5414932944568320-6144221679763456

## **Full Transcript**

Su llamada puede ser supervisada o grabada para fines de control de calidad. Please leave your message for... Good. Good afternoon, my name is Francesca of... Good afternoon, sir. My name es Francesca, benefits in your car, giving you a call on behalf of Integrity Trade Services. We're calling in regards to the online enrollment form that you had submitted on February 13th, 2025, where you were requesting to be enrolled into coverage for yourself and family. However, sir, you did not provide the family's information only a spouse dependent was provided. For the time being your enrollment will be switched over to employee and spouse. In the event that you would like to still add children to this policy, give us a callback at 800-497-4856. Keeping in mind you can only add them during an open enrollment period or qualified life event period. Hope you have a wonderful rest of your day. Thank you for your time today.

## **Conversation Format**

Speaker speaker\_0: Su llamada puede ser supervisada o grabada para fines de control de calidad.

Speaker speaker\_1: Please leave your message for... Good.

Speaker speaker\_2: Good afternoon, my name is Francesca of... Good afternoon, sir. My name es Francesca, benefits in your car, giving you a call on behalf of Integrity Trade Services. We're calling in regards to the online enrollment form that you had submitted on February 13th, 2025, where you were requesting to be enrolled into coverage for yourself and family. However, sir, you did not provide the family's information only a spouse dependent was provided. For the time being your enrollment will be switched over to employee and spouse. In the event that you would like to still add children to this policy, give us a callback at 800-497-4856. Keeping in mind you can only add them during an open enrollment period or qualified life event period. Hope you have a wonderful rest of your day. Thank you for your time today.