

Transcript: Francesca

Baez-4771430193741824-5438354594512896

Full Transcript

Buenos dias. Bienvenidos a Benefiting Card. Mi nombre es Francesca. Cómo puedo asistirle? Please, I need action, please. Un minuto, por favor. Go time. Hello, sir. I have-- tengo un creo translator en la línea. Yeah. Okay. How can I assist you today? My name is Francesca with Benefiting a Card. ¿Aló? ¿Bonsoir? Aló, bonsoir. Bonsoir, monsieur. Moi, c'est David Bodaut. Me vais servir comme interprète en anglais. Me va interpréter tout ça aussi. Tan pri, parle clairement et utiliser phrases qui court. Pour éviter erreurs, me va vérifier tout numéro où me reçoive avec agent pour moi. Et agent, salió, le mandato moi yo jeudi. Y mi nombre, c'est Francesca. Ok. Moi, c'est Wagner Supervill. Moi, te que-- moi, te que un assurance la, mais moi, n'a pas recevu mi carta. Et mon assurance que me manda. Me ole. Me trabajo, y, me trabajo. Pero, monsieur-- Monsieur, oye me, o se Walmer Supervill? Wagner, W-A-G-N-E-R. Supervill, es Supervill. Monsieur, uh, um, parle un peu rapide, oui? Okay. Allo. Supervill, se ça? Ok, Supervill. You entendu. R-ville. Supervill. Merci. Uh, good afternoon. My name is Wagner Supervill. The reason I'm calling is because... I paid, uh, an insurance and they told me they would send me a new card. Unfortunately, I haven't received it yet. What shopping company do you work with? Sage. What are the last four digits of your Social Security number? Les cuatro derniers chiffres de numéro de sécurité social. Okay. Zero, un, sesenta y-- ¿Tudo mal viene? Quatre denier. Ah, cero, un, sesenta y un. Cero, un, sesenta y un. It is zero, one, six, one. Cero, uno, sesenta y uno. No. Cero, un, sesenta y dos. Cero, un, sesenta y dos. ¿Hello? Ah, sorry, ma'am. Oui, oui. Oui, ca va, monsieur. Un moment. Sorry, ma'am. It is zero, one, six, two. Yeah. Please verify your mailing address and date of birth. Tan pri, verify address postal y date de nacimiento. Five minutes. En 1960 y 1971. En mi. 1971. Es mi training of making of very one. Emmy, please. Había mailing address as well. Estoy escuchando. Sí, yo soy de este país. Dicen que dije. De este. Tiempo que dice. Que dice. Dices. Mmm. Son Right. Son Right. Son Right. Pero mi doctor de hoy, doctor de él. De Joyce. Joyce, Joyce, Joyce. Joyce en mi ciudad. Yo soy. Joyce Apartment. Décimo de esos dos. Ok. Mmm. Mmm. One the son of age. Joy Apartment two one to. We have the different address and find the provided to search during your application. No hay un address que difiera su dossier. O sea, es que ese address o no? Para qué está fe? Para qué está mi persona? Oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui. Jorge Luis de Nuestra Señora de. La Silla. De mi. Address. Could you provide me your old address? Esté ocupado en acción. Adiós. Y que no lo oí. Cuando oí Why? No, no son de Cante. Ok, cómo se hace? Son descargas cuando yo oí lo hice. Fue muy difícil. Cada. Otro. Más que 70, 48. O y cuando vio? UY, uy, uy, uy, uy, uy, uy, uy, uy, uy, aparte cuando usaban cart. A la. Vez que. El address es El 62 48 Canon View Way Apartment 824. Thank you very much to be your address. Mes, Messi o Vl é por mi semillar you. Adesua. Uy, uy, uy! Uy, uy, uy, uy! Uy, uy, uy, uy, uy, uy, uy, uy, uy, uy, uy, uy, uy. Se me ha hecho un. Bien por mi. What is this code of the new

address? Qué es el código nuevo? Adiós. One. And the others and set. The. Others. Oui, es Cervantes. Y 47274. Y yo soy de tu corazón. A que hora es el mejor número para contactar? You as a one two for zero five. Five six zero seven. Menos uno menos uno. Menos uno menos uno menos uno menos uno menos uno menos uno menos uno menos uno menos uno. Uno. Y yo soy de email as Wagner Silver eight five at gmail.com. Wagner Melo de Wagner Superoville 85A comercial gmail. Com Y ahí mismo. Yes, that is right, it is my email address. Mm-hmm. All right, I have updated your address. Do you need a digital copy of your benefit card? Moi, modifier adresse ou, est que ou bezoin un copie card benefit digital? Mm-hmm. Oui. Yes, I do. All right, I will send it to your email. Pé bien, moi voy a relier ce email ou. Okay. Please keep in mind that your preventive medical plan has a network requirement. An pri sanje plan medikal ou an. Li gen un rezo ki determin plan benefis ou. Oui. Yes, ma'am. I will send the information for the network provider in that email. M'pral voye informashon rezou prouve sen ou sou imel ran. Okay. Yes, ma'am. All right, I have sent the benefit card, was there anything else I can assist you with today? Alor mwen voye kad benefis lan. Est ce que par cas otion el balai po min ede o je dien? Non, plus rien, merci certainement. No, there isn't. It was only that. Understood, I hope you guys have a great day and thank you for your time today and calling Benefits do not cry. Pé bien, m'w konprann, alò mèsì, paske ou tire li sant Benefis lè w diyen, et mwen set o pase on bon jounen. Mèsì tou. You're welcome. Ma'am, this is the end of speaking. Is there anything else to assist you with? No, sir, that will be all. Thank you so much for your assistance today. Yes, ma'am. Thank you for using our services. I hope to see you again and have a wonderful day. Bye. Bye. Welcome.

Conversation Format

Speaker speaker_0: Buenos dias. Bienvenidos a Benefiting Card. Mi nombre es Francesca. Cómo puedo asistirle?

Speaker speaker_1: Please, I need action, please.

Speaker speaker_0: Un minuto, por favor.

Speaker speaker_1: Go time.

Speaker speaker_2: Hello, sir. I have-- tengo un creo translator en la línea.

Speaker speaker_1: Yeah.

Speaker speaker_2: Okay. How can I assist you today? My name is Francesca with Benefiting a Card.

Speaker speaker_3: ¿Aló? ¿Bonsoir?

Speaker speaker_1: Aló, bonsoir.

Speaker speaker_3: Bonsoir, monsieur. Moi, c'est David Bodaut. Me vais servir comme interprète en anglais. Me va interpréter tout ça aussi. Tan pri, parle clairement et utiliser phrases qui court. Pour éviter erreurs, me va vérifier tout numéro où me reçoive avec agent pour moi. Et agent, salíó, le mandato moi yo jeudi. Y mi nombre, c'est Francesca.

Speaker speaker_1: Ok. Moi, c'est Wagner Supervill. Moi, te que-- moi, te que un assurance la, mais moi, n'a pas reçu mi carta. Et mon assurance que me manda. Me ole. Me trabajo, y, me trabajo.

Speaker speaker_3: Pero, monsieur-- Monsieur, oye me, o se Walmer Supervill?

Speaker speaker_1: Wagner, W-A-G-N-E-R. Supervill, es Supervill.

Speaker speaker_3: Monsieur, uh, um, parle un peu rapide, oui?

Speaker speaker_1: Okay.

Speaker speaker_3: Allo. Supervill, se ça?

Speaker speaker_1: Ok, Supervill. You entendu. R-ville. Supervill.

Speaker speaker_3: Merci. Uh, good afternoon. My name is Wagner Supervill. The reason I'm calling is because... I paid, uh, an insurance and they told me they would send me a new card. Unfortunately, I haven't received it yet.

Speaker speaker_2: What shopping company do you work with?

Speaker speaker_1: Sage.

Speaker speaker_2: What are the last four digits of your Social Security number?

Speaker speaker_0: Les quatre derniers chiffres de numéro de sécurité social.

Speaker speaker_1: Okay. Zero, un, sesenta y-- ¿Tudo mal viene?

Speaker speaker_0: Quatre denier.

Speaker speaker_1: Ah, cero, un, sesanta y un.

Speaker speaker_3: Cero, un, sesanta y un. It is zero, one, six, one.

Speaker speaker_0: Cero, uno, sesanta y uno.

Speaker speaker_1: No.

Speaker speaker_0: Cero, un, sesanta y dos.

Speaker speaker_1: Cero, un, sesanta y dos. ¿Hello?

Speaker speaker_3: Ah, sorry, ma'am. Oui, oui. Oui, ca va, monsieur. Un moment. Sorry, ma'am. It is zero, one, six, two.

Speaker speaker_1: Yeah.

Speaker speaker_2: Please verify your mailing address and date of birth.

Speaker speaker_3: Tan pri, verify address postal y date de nacimiento.

Speaker speaker_0: Five minutes.

Speaker speaker_4: En 1960 y 1971.

Speaker speaker_3: En mi. 1971. Es mi training of making of very one.

Speaker speaker_5: Emmy, please. Había mailing address as well.

Speaker speaker_3: Estoy escuchando.

Speaker speaker_4: Sí, yo soy de este país. Dices que dije. De este. Tiempo que dice. Que dice. Dices. Mmm. Son Right.

Speaker speaker_3: Son Right.

Speaker speaker_4: Son Right.

Speaker speaker_5: Pero mi doctor de hoy, doctor de él. De Joyce.

Speaker speaker_3: Joyce, Joyce, Joyce.

Speaker speaker_4: Joyce en mi ciudad. Yo soy. Joyce Apartment.

Speaker speaker_3: Décimo de esos dos. Ok. Mmm. Mmm. One the son of age. Joy Apartment two one to.

Speaker speaker_5: We have the different address and find the provided to search during your application.

Speaker speaker_3: No hay un address que difiera su dossier. O sea, es que ese address o no? Para qué está fe? Para qué está mi persona?

Speaker speaker_4: Oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui, oui.

Speaker speaker_3: Jorge Luis de Nuestra Señora de. La Silla. De mi.

Speaker speaker_5: Address. Could you provide me your old address?

Speaker speaker_3: Está ocupado en acción.

Speaker speaker_4: Adiós. Y que no lo oí. Cuando oí Why? No, no son de Cante. Ok, cómo se hace? Son descargas cuando yo oí lo hice. Fue muy difícil. Cada. Otro. Más que 70, 48. O y cuando vio? UY, uy, uy, uy, uy, uy, uy, uy, uy, uy, aparte cuando usaban cart. A la. Vez que.

Speaker speaker_3: El address es El 62 48 Canon View Way Apartment 824.

Speaker speaker_5: Thank you very much to be your address.

Speaker speaker_3: Mes, Messi o VlÉ por mi semillar you. Adesua.

Speaker speaker_4: Uy, uy, uy! Uy, uy, uy, uy!

Speaker speaker_3: Uy, uy, uy, uy, uy, uy, uy, uy, uy, uy. Se me ha hecho un. Bien por mi.

Speaker speaker_5: What is this code of the new address?

Speaker speaker_3: Qué es el código nuevo?

Speaker speaker_4: Adiós. One.

Speaker speaker_3: And the others and set.

Speaker speaker_4: The.

Speaker speaker_3: Others. Oui, es Cervantes. Y 47274.

Speaker speaker_5: Y yo soy de tu corazon. A que hora es el mejor número para contactar?
You as a one two for zero five. Five six cero seven.

Speaker speaker_3: Menos uno menos uno.

Speaker speaker_5: Menos uno menos uno menos uno menos uno menos uno menos uno menos uno menos uno menos uno menos uno menos uno. Uno. Y yo soy de email as Wagner Silver eight five at gmail.com.

Speaker speaker_3: Wagner Melo de Wagner Superoville 85A comercial gmail. Com Y ahí mismo. Yes, that is right, it is my email address.

Speaker speaker_6: Mm-hmm.

Speaker speaker_2: All right, I have updated your address. Do you need a digital copy of your benefit card?

Speaker speaker_3: Moi, modifier adresse ou, est que ou bezoin un copie card benefit digital?

Speaker speaker_6: Mm-hmm.

Speaker speaker_7: Oui.

Speaker speaker_3: Yes, I do.

Speaker speaker_2: All right, I will send it to your email.

Speaker speaker_3: Pé bien, moi voy a relier ce email ou.

Speaker speaker_7: Okay.

Speaker speaker_2: Please keep in mind that your preventive medical plan has a network requirement.

Speaker speaker_3: An pri sanje plan medikal ou an. Li gen un rezo ki determin plan benefis ou.

Speaker speaker_7: Oui.

Speaker speaker_3: Yes, ma'am.

Speaker speaker_2: I will send the information for the network provider in that email.

Speaker speaker_3: M'pral voye informashon rezou prouve sen ou sou imel ran.

Speaker speaker_7: Okay.

Speaker speaker_3: Yes, ma'am.

Speaker speaker_2: All right, I have sent the benefit card, was there anything else I can assist you with today?

Speaker speaker_7: Alor mwen voye kad benefis lan. Est ce que par cas otion el balai po min ede o je dien?

Speaker speaker_6: Non, plus rien, merci certainement.

Speaker speaker_3: No, there isn't. It was only that.

Speaker speaker_2: Understood, I hope you guys have a great day and thank you for your time today and calling Benefits do not cry.

Speaker speaker_3: Pé bien, m'w konprann, alò mèsì, paske ou tire li sant Benefis lè w diyen, et mwen set o pase on bon jounen.

Speaker speaker_7: Mèsì tou.

Speaker speaker_3: You're welcome. Ma'am, this is the end of speaking. Is there anything else to assist you with?

Speaker speaker_2: No, sir, that will be all. Thank you so much for your assistance today.

Speaker speaker_3: Yes, ma'am. Thank you for using our services. I hope to see you again and have a wonderful day. Bye.

Speaker speaker_7: Bye.

Speaker speaker_3: Welcome.