

## **Transcript: Francesca**

**Baez-4590405321277440-6545241465995264**

### **Full Transcript**

Su llamada puede ser supervisada o grabada para fines de control de calidad. leave a message or send me a text and I'll get back in touch with you. Thanks. Good afternoon, Miss Davidson. My name is Francesca , giving you a call on behalf of your staffing company, Focus Workforce Management. We received a change request for coverage for services of yourself and a spouse. However, we currently do not have your spouse information on file as well as you did not submit it with the request for the change. As of right now, the coverage is going to be switched over to employee-only. In the event that you will still like to add your spouse to the policy, please make sure to give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday to Fridays Eastern Time, keeping in mind that your first paycheck, you only have 30 days after that paycheck with eligibility to make coverage changes. Hope you have a wonderful rest of your day. Thank you for your time today, as well as listening to my message.

### **Conversation Format**

Speaker speaker\_0: Su llamada puede ser supervisada o grabada para fines de control de calidad.

Speaker speaker\_1: leave a message or send me a text and I'll get back in touch with you. Thanks.

Speaker speaker\_2: Good afternoon, Miss Davidson. My name is Francesca , giving you a call on behalf of your staffing company, Focus Workforce Management. We received a change request for coverage for services of yourself and a spouse. However, we currently do not have your spouse information on file as well as you did not submit it with the request for the change. As of right now, the coverage is going to be switched over to employee-only. In the event that you will still like to add your spouse to the policy, please make sure to give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday to Fridays Eastern Time, keeping in mind that your first paycheck, you only have 30 days after that paycheck with eligibility to make coverage changes. Hope you have a wonderful rest of your day. Thank you for your time today, as well as listening to my message.