

Transcript: VICTORIA

Taylor-6734542245511168-5821728333021184

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Uh, yes. I was, um, calling to, to opt in for the insurance. Okay. Uh, what's the name of the agency you work for? Uh, Surge Having. All right, and the last four of your social? Uh, 4806. And your first and last name? Robert Barnes. Do you mind verifying your address and date of birth? Uh, 2846 Washington Avenue, Cleveland, Ohio 44113. Um, date of birth, 11-25-1968. And then, uh, phone number is 216-294-9428? Correct. And email is first and last name 1968 at gmail. Correct. Okay. Do you know what plan specifically you're wanting to enroll into? Um, I'm, I'm not sure about the plans at all, um, at this point. Um, um, oh, wait, um, um, I, I know I would need medical and, um, prescription. Uh, what, what else do you offer? So there's a couple different medical plans to choose from, but there's also things like dental, vision, term life, and a couple other add-ons. Um, if you'd like, I can email you the benefits guide so you can look over that, and then once you know specifically what you want to enroll into, you can call us back from there. Okay, yeah. 'Cause I, I know I'm right up on, on the 30 days. Um, by any chance are you able to see, um, uh, how much time, um, I, I have left before, um, they close out period on myself? Yes. So, you have until the 21st of February. Okay. Okay. Yeah. Yeah, that'll, that'll be fine. I'm, um, yep, I, I'll start being on the lookout for that email. All righty. I will go ahead and get that sent your way. Did you have any other questions for me? Uh, no, not at this time. Okay. You have a wonderful day. All right. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Uh, yes. I was, um, calling to, to opt in for the insurance.

Speaker speaker_0: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_1: Uh, Surge

Speaker speaker_2: Having.

Speaker speaker_0: All right, and the last four of your social?

Speaker speaker_1: Uh, 4806.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Robert Barnes.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: Uh, 2846 Washington Avenue, Cleveland, Ohio 44113. Um, date of birth, 11-25-1968.

Speaker speaker_0: And then, uh, phone number is 216-294-9428?

Speaker speaker_1: Correct.

Speaker speaker_0: And email is first and last name 1968 at gmail.

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Do you know what plan specifically you're wanting to enroll into?

Speaker speaker_1: Um, I'm, I'm not sure about the plans at all, um, at this point. Um, um, oh, wait, um, um, I, I know I would need medical and, um, prescription. Uh, what, what else do you offer?

Speaker speaker_0: So there's a couple different medical plans to choose from, but there's also things like dental, vision, term life, and a couple other add-ons. Um, if you'd like, I can email you the benefits guide so you can look over that, and then once you know specifically what you want to enroll into, you can call us back from there.

Speaker speaker_1: Okay, yeah. 'Cause I, I know I'm right up on, on the 30 days. Um, by any chance are you able to see, um, uh, how much time, um, I, I have left before, um, they close out period on myself?

Speaker speaker_0: Yes. So, you have until the 21st of February.

Speaker speaker_1: Okay. Okay.

Speaker speaker_0: Yeah.

Speaker speaker_1: Yeah, that'll, that'll be fine. I'm, um, yep, I, I'll start being on the lookout for that email.

Speaker speaker_0: All righty. I will go ahead and get that sent your way. Did you have any other questions for me?

Speaker speaker_1: Uh, no, not at this time.

Speaker speaker_0: Okay. You have a wonderful day.

Speaker speaker_1: All right. You too.

Speaker speaker_0: Thank you. Bye-bye.