

## **Transcript: VICTORIA**

**Taylor-6734032694722560-4795703787044864**

### **Full Transcript**

Your call may be monitored The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Ms. Williams. This is Victoria with Benefits and a Card. We administer medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 17th of February. Um, it looks like on the enrollment form, you did select all of the medical plans that are available. Um, we're just unsure of which specific one you're wanting to enroll into. If you will give us a call back, our phone number is 886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, this message is for Ms. Williams. This is Victoria with Benefits and a Card. We administer medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 17th of February. Um, it looks like on the enrollment form, you did select all of the medical plans that are available. Um, we're just unsure of which specific one you're wanting to enroll into. If you will give us a call back, our phone number is 886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.