

Transcript: VICTORIA

Taylor-6719450567589888-6506553199476736

Full Transcript

Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Deshawn. This is Victoria with Benefits and a Card. We administer the medical insurance for Hospitality Staffing Solutions, and we did receive a enrollment form that you signed and dated on the 11th of April. Um, it looks like on the enrollment form, you did swipe a few different medical plans to choose from, uh, so we're just calling to verify specifically which one you would like. Um, two of the medical forms that you selected, the MEC TelRx and the MEC Enhanced, unfortunately, you cannot have both of those. Um, so as of right now, since we're unsure, we are just gonna enroll you to- into the MEC TelRx and then the VIP Standard for employee only. But if this is not exactly what you would like to enroll into, just make sure to give us a call back as soon as you can. Our phone number is 800-497-4856, and we are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, this message is for Deshawn. This is Victoria with Benefits and a Card. We administer the medical insurance for Hospitality Staffing Solutions, and we did receive a enrollment form that you signed and dated on the 11th of April. Um, it looks like on the enrollment form, you did swipe a few different medical plans to choose from, uh, so we're just calling to verify specifically which one you would like. Um, two of the medical forms that you selected, the MEC TelRx and the MEC Enhanced, unfortunately, you cannot have both of those. Um, so as of right now, since we're unsure, we are just gonna enroll you to- into the MEC TelRx and then the VIP Standard for employee only. But if this is not exactly what you would like to enroll into, just make sure to give us a call back as soon as you can. Our phone number is 800-497-4856, and we are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.