

Transcript: VICTORIA

Taylor-6711627388239872-5753230467743744

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hello? Hello? Hello? Hi, how can I help you? . I'm sorry? I, I'm not understanding. please. I'm sorry . I, I'm sorry, I'm not understanding what you're saying. How can I help you? What? How can I help you? I'm so sorry. Sorry, sorry, sorry very much. What do you need help with? Hmm? How can I help you today? What is this? I, I'm sorry, ma'am. I'm not understanding. What do you need help with? Good morning there. How are you with today, please leave a message for me, please. This is me for the last time..... Please tell, can... Please tell me can we come to visit you..... Tell me again. I'm really sorry, sorry. Tell me again. I'm really sorry, sorry. Tell me please. Let me come to visit? Hello? Yes. Do you need help with medical insurance? What is this? This is for medical insurance. Are you needing assistance with medical insurance? Please, please help. Please, please, please hear me. Please. I'm so sorry. Okay, I'm not understanding. How can I help you today, ma'am? One more. What did you say? I'm so sorry. What do you need help with? Hmm? What do you need help with? Help with what? Okay, ma'am, this is for medical insurance. text you, please. My text phone. Give me text you. There's no way to text me. Give me text you? There's not a way for you to text me. Okay, thank you. Okay. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello.

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hello?

Speaker speaker_0: Hello?

Speaker speaker_1: Hello?

Speaker speaker_0: Hi, how can I help you?

Speaker speaker_1: .

Speaker speaker_0: I'm sorry? I, I'm not understanding.

Speaker speaker_1: please. I'm sorry .

Speaker speaker_0: I, I'm sorry, I'm not understanding what you're saying. How can I help you?

Speaker speaker_1: What?

Speaker speaker_0: How can I help you?

Speaker speaker_1: I'm so sorry. Sorry, sorry, sorry very much.

Speaker speaker_0: What do you need help with?

Speaker speaker_1: Hmm?

Speaker speaker_0: How can I help you today?

Speaker speaker_1: What is this?

Speaker speaker_0: I, I'm sorry, ma'am. I'm not understanding. What do you need help with?

Speaker speaker_1: Good morning there. How are you with today, please leave a message for me, please. This is me for the last time..... Please tell, can... Please tell me can we come to visit you..... Tell me again. I'm really sorry, sorry. Tell me again. I'm really sorry, sorry. Tell me please. Let me come to visit? Hello?

Speaker speaker_0: Yes. Do you need help with medical insurance?

Speaker speaker_1: What is this?

Speaker speaker_0: This is for medical insurance. Are you needing assistance with medical insurance?

Speaker speaker_1: Please, please help. Please, please, please hear me. Please. I'm so sorry.

Speaker speaker_0: Okay, I'm not understanding. How can I help you today, ma'am?

Speaker speaker_1: One more. What did you say? I'm so sorry.

Speaker speaker_0: What do you need help with?

Speaker speaker_1: Hmm?

Speaker speaker_0: What do you need help with?

Speaker speaker_1: Help with what?

Speaker speaker_0: Okay, ma'am, this is for medical insurance.

Speaker speaker_1: text you, please. My text phone. Give me text you.

Speaker speaker_0: There's no way to text me.

Speaker speaker_1: Give me text you?

Speaker speaker_0: There's not a way for you to text me.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: Okay. Bye-bye.

Speaker speaker_1: Bye-bye.