

Transcript: VICTORIA

Taylor-6707646589616128-6659955272761344

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. This is Victoria. How can I help you? Uh, I was calling to see, um, did my benefits kick in? Okay. Um, I can take a look and see. What's the name of the agency you work for? Peril Staffing. And the last four of your social? 5334. And your first and last name? Jason Gardea Leija. Okay. Uh, do you mind verifying your address and date of birth? 605 East Doris Street, Avondale, Arizona 85323 and 07-19-1996. And phone number is 480-335-8965? Yeah. And then email is, uh, first name leija15@gmail.com? Yes. Okay. Give me one second. Yeah. So I don't see that the coverage is active yet. We haven't received the first payroll deduction. Oh, okay then. Was there anything else that you might need help with? No, that'll be it. Thank you. You're welcome. You have a wonderful day. You too. Bye bye. Thank you. Bye bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit Center Card. This is Victoria. How can I help you?

Speaker speaker_2: Uh, I was calling to see, um, did my benefits kick in?

Speaker speaker_1: Okay. Um, I can take a look and see. What's the name of the agency you work for?

Speaker speaker_2: Peril Staffing.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: 5334.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Jason Gardea Leija.

Speaker speaker_1: Okay. Uh, do you mind verifying your address and date of birth?

Speaker speaker_2: 605 East Doris Street, Avondale, Arizona 85323 and 07-19-1996.

Speaker speaker_1: And phone number is 480-335-8965?

Speaker speaker_2: Yeah.

Speaker speaker_1: And then email is, uh, first name leija15@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Give me one second. Yeah. So I don't see that the coverage is active yet. We haven't received the first payroll deduction.

Speaker speaker_2: Oh, okay then.

Speaker speaker_1: Was there anything else that you might need help with?

Speaker speaker_2: No, that'll be it. Thank you.

Speaker speaker_1: You're welcome. You have a wonderful day.

Speaker speaker_2: You too. Bye bye.

Speaker speaker_1: Thank you. Bye bye.