

Transcript: VICTORIA

Taylor-6696841059287040-4920754373443584

Full Transcript

Thank you for calling Benefits in a Car. This is Victoria. How can I help you? Um, yes, I'm with Personnel Partners and I'm calling about insurance. Okay. Would it be Partners Personnel? Uh, yes, ma'am. Okay. What's the last four of your social? 0453. And, uh, your first and last name? Um, Coats. Um, first name Johnny, J-O-H-N-N-Y. Second name, uh, last name Coats, C-O-A-T-S. Do you mind verifying your address and date of birth? June 24th, 1989, 236 Kenya Circle, Athens, Georgia 30605. Phone number 762-234-6373? Yes, ma'am. Okay. And then email is panr66220 at gmail? Yes, ma'am. Okay. Um, are you wanting to get enrolled into benefits? Yeah, uh, yes, ma'am. I see we have 30 days from my birthday to check. Yeah. So you have until the 19th of March to get enrolled. Do you know what plans you're wanting to enroll into specifically? Um, well, how- how- how quick, how soon will it start? Um, so, in, once you actually enroll, it can take about one to two weeks for the enrollment to be processed through payroll. Um... Okay, yeah. That's- Once you see, once you see the first payroll deduction being made, the coverage starts the following Monday. So it really just depends on how fast, uh, payroll makes the first deduction outta your check. But I would say about two to three weeks. All right. Yes. I want... So what plans are you wanting to enroll into, then? Um, all of them, like, uh, with the vision. What's the best one you have and the price? So for vision, we only have one plan. For medical, we have multiple plans to choose from. If you're just doing vision for employee only, it would be \$2.15 a week. All right. I want that, um, and dental also. Okay. So dental, again, is just one plan that we offer. That would be \$3.63 a week. But as far as medical, there's multiple medical plans to choose from. Do you know which medical you're wanting or anything about what's being offered? No, ma'am. They- they didn't tell me anything about the plans or anything. Okay. So what I'm gonna do is I'm gonna send you a copy of the benefits guide to your email so you can look over that. Um... All right. Once you make a decision on what specific plan you want, you can just call us back from there to enroll. All right. I will. All right. Uh, give me just a few seconds to put that email together but I will get that sent to you as soon as I can. All right. Thank you. Thank you. Bye-bye. A- alright. See...

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. This is Victoria. How can I help you?

Speaker speaker_1: Um, yes, I'm with Personnel Partners and I'm calling about insurance.

Speaker speaker_0: Okay. Would it be Partners Personnel?

Speaker speaker_1: Uh, yes, ma'am.

Speaker speaker_0: Okay. What's the last four of your social?

Speaker speaker_1: 0453.

Speaker speaker_0: And, uh, your first and last name?

Speaker speaker_1: Um, Coats. Um, first name Johnny, J-O-H-N-N-Y. Second name, uh, last name Coats, C-O-A-T-S.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: June 24th, 1989, 236 Kenya Circle, Athens, Georgia 30605.

Speaker speaker_0: Phone number 762-234-6373?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. And then email is panr66220 at gmail?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. Um, are you wanting to get enrolled into benefits?

Speaker speaker_1: Yeah, uh, yes, ma'am. I see we have 30 days from my birthday to check.

Speaker speaker_0: Yeah. So you have until the 19th of March to get enrolled. Do you know what plans you're wanting to enroll into specifically?

Speaker speaker_1: Um, well, how- how- how quick, how soon will it start?

Speaker speaker_0: Um, so, in, once you actually enroll, it can take about one to two weeks for the enrollment to be processed through payroll. Um...

Speaker speaker_1: Okay, yeah. That's-

Speaker speaker_0: Once you see, once you see the first payroll deduction being made, the coverage starts the following Monday. So it really just depends on how fast, uh, payroll makes the first deduction outta your check. But I would say about two to three weeks.

Speaker speaker_1: All right. Yes. I want...

Speaker speaker_0: So what plans are you wanting to enroll into, then?

Speaker speaker_1: Um, all of them, like, uh, with the vision. What's the best one you have and the price?

Speaker speaker_0: So for vision, we only have one plan. For medical, we have multiple plans to choose from. If you're just doing vision for employee only, it would be \$2.15 a week.

Speaker speaker_1: All right. I want that, um, and dental also.

Speaker speaker_0: Okay. So dental, again, is just one plan that we offer. That would be \$3.63 a week. But as far as medical, there's multiple medical plans to choose from. Do you

know which medical you're wanting or anything about what's being offered?

Speaker speaker_1: No, ma'am. They- they didn't tell me anything about the plans or anything.

Speaker speaker_0: Okay. So what I'm gonna do is I'm gonna send you a copy of the benefits guide to your email so you can look over that. Um...

Speaker speaker_1: All right.

Speaker speaker_0: Once you make a decision on what specific plan you want, you can just call us back from there to enroll.

Speaker speaker_1: All right. I will.

Speaker speaker_0: All right. Uh, give me just a few seconds to put that email together but I will get that sent to you as soon as I can.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: A- alright. See...