

Transcript: VICTORIA

Taylor-6687324655239168-5668918636232704

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Randy. This is Victoria with Benefits and a Card. We administer medical insurance for the workforce, and we did receive a enrollment form that you signed and dated on the 26th of March. Um, on the enrollment form, it looks like you did select the coverage option for employee plus family, uh, but we only have a dependent child listed for you. Uh, so as of right now, we're gonna enroll you into the coverage level for employee plus children, uh, but if you are wanting to add a spouse, please give us a call back with their information. We will need their name, date of birth, and full Social Security number in order to add them on. Um, I do see here that we also have, uh, your spouse listed as the beneficiary, but we only have their first name, uh, so we do need their last name in order to add them as a beneficiary for the term life. Um, like I said, if you'll just give us a call back, phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you, and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Randy. This is Victoria with Benefits and a Card. We administer medical insurance for the workforce, and we did receive a enrollment form that you signed and dated on the 26th of March. Um, on the enrollment form, it looks like you did select the coverage option for employee plus family, uh, but we only have a dependent child listed for you. Uh, so as of right now, we're gonna enroll you into the coverage level for employee plus children, uh, but if you are wanting to add a spouse, please give us a call back with their information. We will need their name, date of birth, and full Social Security number in order to add them on. Um, I do see here that we also have, uh, your spouse listed as the beneficiary, but we only have their first name, uh, so we do need their last name in order to add them as a beneficiary for the term life. Um, like I said, if you'll just give us a call back, phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you, and have a wonderful day.