

Transcript: VICTORIA

Taylor-6682851998482432-5980903750025216

Full Transcript

Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Yes, I, uh, just got a message about being automatically enrolled into the health packages thing you guys got and I want to, uh, deny that. Okay. What's the, uh, name of the agency you work for? Um, Parker Hanesly, Han, Hannifin? Is that the name of the staffing agency you're working through? Oh, no, that's right, uh, that's, uh, Surge. Hmm. Okay. And the last four of your Social? 0877. And your, uh, first and last name? Lloyd, L-L-O-Y-D, Miller. All right. And then, uh, do you mind verifying your address and date of birth? Yeah, uh, the address is 30 Cindal, C-I-N-D-A-L, Court in Covington, Georgia 30016. And date of birth was 01/02/1981. Phone number 404-781-1988? Yes, ma'am. And then email is lloydmler1981@gmail? Yes. Okay. And you're wanting to opt out? Yes, ma'am. All righty, I will go ahead and decline all benefits and you're good to go from here. All right, thank you. You're welcome. Have a wonderful day. You, too. Thank you, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_1: Yes, I, uh, just got a message about being automatically enrolled into the health packages thing you guys got and I want to, uh, deny that.

Speaker speaker_0: Okay. What's the, uh, name of the agency you work for?

Speaker speaker_1: Um, Parker Hanesly, Han, Hannifin?

Speaker speaker_0: Is that the name of the staffing agency you're working through?

Speaker speaker_1: Oh, no, that's right, uh, that's, uh, Surge. Hmm.

Speaker speaker_0: Okay. And the last four of your Social?

Speaker speaker_1: 0877.

Speaker speaker_0: And your, uh, first and last name?

Speaker speaker_1: Lloyd, L-L-O-Y-D, Miller.

Speaker speaker_0: All right. And then, uh, do you mind verifying your address and date of birth?

Speaker speaker_1: Yeah, uh, the address is 30 Cindal, C-I-N-D-A-L, Court in Covington, Georgia 30016. And date of birth was 01/02/1981.

Speaker speaker_0: Phone number 404-781-1988?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And then email is lloydmler1981@gmail?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And you're wanting to opt out?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty, I will go ahead and decline all benefits and you're good to go from here.

Speaker speaker_1: All right, thank you.

Speaker speaker_0: You're welcome. Have a wonderful day.

Speaker speaker_1: You, too.

Speaker speaker_0: Thank you, bye-bye.