Transcript: VICTORIA Taylor-6682119705509888-5393775948251136

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. You've reached Colleen Muir. You can text me if I'm not immediately available. Hi. This is- Please leave your number and your message, and I will get back to you as soon as I can. Have a great day. Hey, this message is for Colleen. This is Victoria with Benefits on a Card, um, giving you a caa call back regarding the medical insurance that you have through your employer, Noor Staffing Group. I was able finally to download all of your ID cards and send that to your email. Um, so you should be set and good to go from here. Um, if there's anything else maybe you need help with or have questions on, feel free to give us a call back. Our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: You've reached Colleen Muir. You can text me if I'm not immediately available.

Speaker speaker\_2: Hi. This is-

Speaker speaker\_1: Please leave your number and your message, and I will get back to you as soon as I can. Have a great day.

Speaker speaker\_3: Hey, this message is for Colleen. This is Victoria with Benefits on a Card, um, giving you a ca- a call back regarding the medical insurance that you have through your employer, Noor Staffing Group. I was able finally to download all of your ID cards and send that to your email. Um, so you should be set and good to go from here. Um, if there's anything else maybe you need help with or have questions on, feel free to give us a call back. Our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.