

Transcript: VICTORIA

Taylor-6673527553605632-5849327783854080

Full Transcript

... been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Ms. Walker. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 13th of October. Um, it looks like you selected a couple different plans to enroll into, but I'm calling specifically about the medical coverage you selected. Um, you selected the Stay Healthy MEC, the EnsurePlus Basics, and the EnsurePlus Enhance. Unfortunately, you cannot have both EnsurePlus plans, so we were just calling to verify which one you were wanting. Um, as of right now we are gonna enroll you into the Stay Healthy MEC, the EnsurePlus Basics medical plan, dental, term life, vision, critical illness, group accident, the behavioral health, and the IDX Social Plus that you selected for employee only. Um, if this is not what you're wanting to enroll into, please give us a call back as soon as possible. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: ... been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Ms. Walker. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, and we did receive a enrollment form that you signed and dated on the 13th of October. Um, it looks like you selected a couple different plans to enroll into, but I'm calling specifically about the medical coverage you selected. Um, you selected the Stay Healthy MEC, the EnsurePlus Basics, and the EnsurePlus Enhance. Unfortunately, you cannot have both EnsurePlus plans, so we were just calling to verify which one you were wanting. Um, as of right now we are gonna enroll you into the Stay Healthy MEC, the EnsurePlus Basics medical plan, dental, term life, vision, critical illness, group accident, the behavioral health, and the IDX Social Plus that you selected for employee only. Um, if this is not what you're wanting to enroll into, please give us a call back as soon as possible. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM

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