

## **Transcript: VICTORIA**

**Taylor-6671017062219776-5686630824853504**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, is this Mr. Leverson? Yes- yes, who is this? Hi, this is- Hello? Can you hear me? Yes, I can. Hi, um, I'm calling on- Righ- ... with Mr. Leverson. Okay, he's not around right now. Could he... Can I take your number and call... Um, let him call you back? Yes, ma'am. That would be appreciated. Uh, we're just for the medical insurance through, um, the staffing agency BGS. Yes. Um, we just have some questions about the enrollment form that he filled out, so if you just have him call us back at this same number, uh, that would be greatly appreciated. Okay. Let me ask you something, miss. The number's 1-800-497-4856? Yes, ma'am. Mm-hmm. And who do we ask to speak to? Uh, any... No one specific. Anyone who answers will be able to pull up his file. Okay, this is about the job thing? This is for the medical insurance through, uh, the staffing agency BGS, so we don't actually- Okay, I'll have him call you right back. ... handle the job requirements. Okay. Okay. All righty. Thank you so much.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, is this Mr. Leverson?

Speaker speaker\_2: Yes- yes, who is this? Hi, this is-

Speaker speaker\_1: Hello?

Speaker speaker\_3: Can you hear me?

Speaker speaker\_1: Yes, I can.

Speaker speaker\_3: Hi, um, I'm calling on-

Speaker speaker\_1: Righ-

Speaker speaker\_3: ... with Mr. Leverson.

Speaker speaker\_1: Okay, he's not around right now. Could he... Can I take your number and call... Um, let him call you back?

Speaker speaker\_3: Yes, ma'am. That would be appreciated. Uh, we're just for the medical insurance through, um, the staffing agency BGS.

Speaker speaker\_1: Yes.

Speaker speaker\_3: Um, we just have some questions about the enrollment form that he filled out, so if you just have him call us back at this same number, uh, that would be greatly appreciated.

Speaker speaker\_1: Okay. Let me ask you something, miss. The number's 1-800-497-4856?

Speaker speaker\_3: Yes, ma'am.

Speaker speaker\_1: Mm-hmm. And who do we ask to speak to?

Speaker speaker\_3: Uh, any... No one specific. Anyone who answers will be able to pull up his file.

Speaker speaker\_1: Okay, this is about the job thing?

Speaker speaker\_3: This is for the medical insurance through, uh, the staffing agency BGS, so we don't actually-

Speaker speaker\_1: Okay, I'll have him call you right back.

Speaker speaker\_3: ... handle the job requirements. Okay.

Speaker speaker\_1: Okay.

Speaker speaker\_3: All righty. Thank you so much.