

## **Transcript: VICTORIA**

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### **Full Transcript**

Thank you for calling Benefits MR. 6:04 AM. How can I help you? Yes, I received this, uh, text from my, um, company. Um, I'm uncertain of what type of benefits this is concerning. Could you explain to me what is this concerning? This is for medical insurance if you work here like a staffing or temp agency. Okay. What's the name of the agency? This is, uh, Noah Staffing, so this is if I want to acquire medical benefits? Correct. Mm-hmm. Okay. All right, thank you. Um- You're welcome. I'm not interested in the... in that right now, and thank you for clearing that up for me. You have a great day. You too.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits MR. 6:04 AM. How can I help you?

Speaker speaker\_1: Yes, I received this, uh, text from my, um, company. Um, I'm uncertain of what type of benefits this is concerning. Could you explain to me what is this concerning?

Speaker speaker\_0: This is for medical insurance if you work here like a staffing or temp agency.

Speaker speaker\_1: Okay.

Speaker speaker\_0: What's the name of the agency?

Speaker speaker\_1: This is, uh, Noah Staffing, so this is if I want to acquire medical benefits?

Speaker speaker\_0: Correct. Mm-hmm.

Speaker speaker\_1: Okay. All right, thank you. Um-

Speaker speaker\_0: You're welcome.

Speaker speaker\_1: I'm not interested in the... in that right now, and thank you for clearing that up for me. You have a great day.

Speaker speaker\_0: You too.