

Transcript: VICTORIA

Taylor-6647469918175232-6299309156909056

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Hi. Um, I was told I have to opt out where you'll be receiving money off my paycheck. Okay. What's the name of the agency you work for? Starch. And the last four of your Social? 7830. And your first and last name? James Hardy. Okay. Do you mind verifying your address and date of birth? It's 69 South Princeton, and it would be 52391. I'm sorry, what was the mailing address? 69 South Princeton. Okay, and that's like Columbus? I might have to look at the date, but yeah, it's Columbus. Yeah. 32222? 43222, yeah. Okay. Phone number 614-377-3792? Yep. And then the email is theflashisfast69@gmail.com? Yep. All righty. And you're wanting to decline the auto-enrollment, right? Yeah, decline it. All right. You are good to go from here. All right, cool. I appreciate it too. Yes, sir. Have a good day. You too. Bye-bye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_2: Hi. Um, I was told I have to opt out where you'll be receiving money off my paycheck.

Speaker speaker_1: Okay. What's the name of the agency you work for?

Speaker speaker_2: Starch.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 7830.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: James Hardy.

Speaker speaker_1: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_2: It's 69 South Princeton, and it would be 52391.

Speaker speaker_1: I'm sorry, what was the mailing address?

Speaker speaker_2: 69 South Princeton.

Speaker speaker_1: Okay, and that's like Columbus?

Speaker speaker_2: I might have to look at the date, but yeah, it's Columbus. Yeah.

Speaker speaker_1: 32222?

Speaker speaker_2: 43222, yeah.

Speaker speaker_1: Okay. Phone number 614-377-3792?

Speaker speaker_2: Yep.

Speaker speaker_1: And then the email is theflashisfast69@gmail.com?

Speaker speaker_2: Yep.

Speaker speaker_1: All righty. And you're wanting to decline the auto-enrollment, right?

Speaker speaker_2: Yeah, decline it.

Speaker speaker_1: All right. You are good to go from here.

Speaker speaker_2: All right, cool. I appreciate it too.

Speaker speaker_1: Yes, sir. Have a good day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Thank you. Bye-bye.