

## **Transcript: VICTORIA**

**Taylor-6640460394184704-5960882684215296**

### **Full Transcript**

... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for, uh, Caroline. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive a enrollment form that you signed and dated on the 4th of December. It looks like on the enrollment form, you did select to enroll into the dental for employee plus children. Um, however, we are missing your dependent information. Uh, so as of right now, we are just gonna enroll int- you into the dental for employee only. But if you are wanting to enroll, uh, your children onto the dental plan as well, please give us a call back with their names, date of births, and full Social Security numbers. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: ... has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for, uh, Caroline. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive a enrollment form that you signed and dated on the 4th of December. It looks like on the enrollment form, you did select to enroll into the dental for employee plus children. Um, however, we are missing your dependent information. Uh, so as of right now, we are just gonna enroll int- you into the dental for employee only. But if you are wanting to enroll, uh, your children onto the dental plan as well, please give us a call back with their names, date of births, and full Social Security numbers. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.