

Transcript: VICTORIA

Taylor-6632316083322880-4799480229478400

Full Transcript

Your call may be monitored or recorded. Voicemail. The person you're trying to reach is not available. For quality assurance. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Ms. Rod- uh, Ramirez. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive a enrollment form that you signed and dated on the 28th of August. Um, it looks like on the enrollment form you did select, uh, a couple different plans to enroll into. Um, it looks like you selected the Stay Healthy MEC, but also the Stay Healthy MEC Enhanced. Um, unfortunately, you cannot have both, so we were just calling to verify which, uh, MEC medical plan you wanted. As of right now, we're just gonna enroll you into the Stay Healthy MEC for employee only, and then, um, also the additional add-ons that you selected, the dental, short-term disability, term life, vision, critical illness and the group accident. Um, if you are wanting the MEC Stay Healthy Enhanced versus, uh, the MEC Stay Healthy, just give us a call back. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded.

Speaker speaker_1: Voicemail. The person you're trying to reach is not available.

Speaker speaker_0: For quality assurance.

Speaker speaker_1: At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Ms. Rod- uh, Ramirez. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive a enrollment form that you signed and dated on the 28th of August. Um, it looks like on the enrollment form you did select, uh, a couple different plans to enroll into. Um, it looks like you selected the Stay Healthy MEC, but also the Stay Healthy MEC Enhanced. Um, unfortunately, you cannot have both, so we were just calling to verify which, uh, MEC medical plan you wanted. As of right now, we're just gonna enroll you into the Stay Healthy MEC for employee only, and then, um, also the additional add-ons that you selected, the dental, short-term disability, term life, vision, critical illness and the group accident. Um, if you are wanting the MEC Stay Healthy Enhanced versus, uh, the MEC Stay Healthy, just give us a call back. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM

Eastern Time. Thank you and have a wonderful day.