

Transcript: VICTORIA

Taylor-6618730694361088-6659338939056128

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, my name's Alicia Trevino. I was wondering if there's a way you could send me an email to see what dentists our insurance takes. Okay. Um, I don't have a list of providers myself, but I can give you a website to go onto or a phone number to call. Oh, okay. Let me get a pen then. Hold on. Now, do you know if your coverage is currently active? It is. Okay. I just wanted to make sure. Okay. All right. So I'm gonna give you the website first. It might be easier just to call them though. Yeah. Um, the website is ampublic.com, and then uh, the phone number would be 800-290-0523. Okay. Thank you. You're welcome. You have a good day. You too. Bye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Yes, my name's Alicia Trevino. I was wondering if there's a way you could send me an email to see what dentists our insurance takes.

Speaker speaker_0: Okay. Um, I don't have a list of providers myself, but I can give you a website to go onto or a phone number to call.

Speaker speaker_1: Oh, okay. Let me get a pen then. Hold on.

Speaker speaker_0: Now, do you know if your coverage is currently active?

Speaker speaker_1: It is.

Speaker speaker_0: Okay. I just wanted to make sure.

Speaker speaker_1: Okay.

Speaker speaker_0: All right. So I'm gonna give you the website first. It might be easier just to call them though.

Speaker speaker_1: Yeah.

Speaker speaker_0: Um, the website is ampublic.com, and then uh, the phone number would be 800-290-0523.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: You're welcome. You have a good day.

Speaker speaker_1: You too. Bye.

Speaker speaker_0: Thank you. Bye-bye.