

Transcript: VICTORIA

Taylor-6605870782791680-5595050162569216

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey, Ms. Victoria. How you doing? Can you hear me? My name is Jodie Bordeaux. I'm from Medical Force and I do not want to get, uh, uh, health benefits. Can I decline them, please? Sure. What's the last four of your Social? 6065. Okay. Uh, do you mind verifying your address and date of birth? 602 School Street, Fayetteville, North Carolina 28301. Um, my date of birth is June 29th, 1978. Okay. Phone number 910-707-3206? Yep. You got it. All righty. I will go ahead and decline the benefits and you're good to go from here. Awesome. Thank you. You're welcome. Have a good day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hey, Ms. Victoria. How you doing? Can you hear me? My name is Jodie Bordeaux. I'm from Medical Force and I do not want to get, uh, uh, health benefits. Can I decline them, please?

Speaker speaker_1: Sure. What's the last four of your Social?

Speaker speaker_2: 6065.

Speaker speaker_1: Okay. Uh, do you mind verifying your address and date of birth?

Speaker speaker_2: 602 School Street, Fayetteville, North Carolina 28301. Um, my date of birth is June 29th, 1978.

Speaker speaker_1: Okay. Phone number 910-707-3206?

Speaker speaker_2: Yep. You got it.

Speaker speaker_1: All righty. I will go ahead and decline the benefits and you're good to go from here.

Speaker speaker_2: Awesome. Thank you.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: You too.