

Transcript: VICTORIA

Taylor-6597498870480896-6193653606563840

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? I got a text this morning saying, um, my opportunity to enroll in benefits is coming to an end. I don't even know what this is for, so I just wanted to know where it was coming from, whether it be from like a job or county or something. So this is, um, basically medical insurance if you work through a staffing or temp agency. We work for a couple different- Oh. ... staffing agencies. Um, but it's just for the medical insurance they offer. Oh. Never mind then. Okay. You have a good day. Thank you. Have a good day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: I got a text this morning saying, um, my opportunity to enroll in benefits is coming to an end. I don't even know what this is for, so I just wanted to know where it was coming from, whether it be from like a job or county or something.

Speaker speaker_0: So this is, um, basically medical insurance if you work through a staffing or temp agency. We work for a couple different-

Speaker speaker_1: Oh.

Speaker speaker_0: ... staffing agencies. Um, but it's just for the medical insurance they offer.

Speaker speaker_1: Oh. Never mind then.

Speaker speaker_0: Okay.

Speaker speaker_1: You have a good day. Thank you.

Speaker speaker_0: Have a good day.