

Transcript: VICTORIA

Taylor-6579325880713216-5966120917614592

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, is this Edward? Yes, ma'am. Hey, this is Victoria with Benefits on a Card. We administer medical in- insurance for Surge Staffing. Okay. Hey, um, so we sent you a text message yesterday about the auto-enrollment and we got your response, so I was just calling you back to let you know about the auto-enrollment. Okay. Um, so they... Surge Staffing will automatically enroll members into one of the medical plans that they offer, unless you opt out beforehand. Um, the plan that they automatically enroll you into is the MEC TeleRX which is \$16.80 a week for employee only and that plan just covers your preventative health care. So things like, um, yearly physicals, vaccinations and preventative screenings at 100% as long as you stay in that work. Okay. Is that something you want to opt out of? Um... I would have to talk with my grandfather to see. Okay. Uh, just keep in mind, like I said, they will automatically enroll you into that 30 days from the date of your first check. So if it's something you're not wanting, just give us a call back as soon as you can so we can opt you out. All right. Alrighty. Uh, did you have any questions or concerns for me before I let you go? Uh, no, ma'am. Okay. You have a wonderful day. You as well. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello, is this Edward?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Hey, this is Victoria with Benefits on a Card. We administer medical in- insurance for Surge Staffing.

Speaker speaker_2: Okay.

Speaker speaker_1: Hey, um, so we sent you a text message yesterday about the auto-enrollment and we got your response, so I was just calling you back to let you know about the auto-enrollment.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, so they... Surge Staffing will automatically enroll members into one of the medical plans that they offer, unless you opt out beforehand. Um, the plan that they automatically enroll you into is the MEC TeleRX which is \$16.80 a week for employee only

and that plan just covers your preventative health care. So things like, um, yearly physicals, vaccinations and preventative screenings at 100% as long as you stay in that work.

Speaker speaker_2: Okay.

Speaker speaker_1: Is that something you want to opt out of?

Speaker speaker_2: Um... I would have to talk with my grandfather to see.

Speaker speaker_1: Okay. Uh, just keep in mind, like I said, they will automatically enroll you into that 30 days from the date of your first check. So if it's something you're not wanting, just give us a call back as soon as you can so we can opt you out.

Speaker speaker_2: All right.

Speaker speaker_1: Alrighty. Uh, did you have any questions or concerns for me before I let you go?

Speaker speaker_2: Uh, no, ma'am.

Speaker speaker_1: Okay. You have a wonderful day.

Speaker speaker_2: You as well.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye.