

## **Transcript: VICTORIA**

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### **Full Transcript**

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Yes, is the-- this for the job? Uh, no, sir. This is for medical insurance if you work through, like, a staffing or a temp agency. Oh, I'm sorry. I have the wrong thing. I'm sorry. You're fine. Have a good day.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_1: Yes, is the-- this for the job?

Speaker speaker\_0: Uh, no, sir. This is for medical insurance if you work through, like, a staffing or a temp agency.

Speaker speaker\_1: Oh, I'm sorry. I have the wrong thing. I'm sorry.

Speaker speaker\_0: You're fine. Have a good day.