

Transcript: VICTORIA

Taylor-6564200891596800-4777770498441216

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Um, I was calling in 'cause I received a text from you all about the job that I was working at that Surge. Okay. Um, so administer their medical insurance. I know, uh, Surge Staffing will automatically enroll members into one of the medical plans- Mm-hmm. ... unless you opt out beforehand. Oh, no, I was just trying to see what it's about. I just got a text. I ain't, I ain't opt out of it. I was just trying to see 'cause I saw a text and they told me to call you all. Okay. Well, yeah, like I said, it's just for the medical insurance. They will automatically enroll you into that plan unless you opt out, but, um, did you have any other questions? No, ma'am. I was just seeing what it was all... what, what it was all about and this text was about. Okay. You have a wonderful night. Uh, you do the same, young lady. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Um, I was calling in 'cause I received a text from you all about the job that I was working at that Surge.

Speaker speaker_1: Okay. Um, so administer their medical insurance. I know, uh, Surge Staffing will automatically enroll members into one of the medical plans-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... unless you opt out beforehand.

Speaker speaker_2: Oh, no, I was just trying to see what it's about. I just got a text. I ain't, I ain't opt out of it. I was just trying to see 'cause I saw a text and they told me to call you all.

Speaker speaker_1: Okay. Well, yeah, like I said, it's just for the medical insurance. They will automatically enroll you into that plan unless you opt out, but, um, did you have any other questions?

Speaker speaker_2: No, ma'am. I was just seeing what it was all... what, what it was all about and this text was about.

Speaker speaker_1: Okay. You have a wonderful night.

Speaker speaker_2: Uh, you do the same, young lady.

Speaker speaker_1: Thank you.

Speaker speaker_2: Thank you.