

Transcript: VICTORIA

Taylor-6553530440663040-5821588994310144

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Mr. Burt. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive a enrollment form that you signed and dated on the 8th of January. It looks like on the enrollment form, you did select the Stay Healthy MEC, the Insure Plus Enhanced, um, and the Stay Healthy MEC Enhanced, uh, for employee only. Unfortunately, you cannot select both MEC plans, so we're unsure of what you're wanting to enroll into f- specifically for medical. Um, so as of right now, uh, we're gonna enroll you into the Stay Healthy MEC and the Insure Plus Enhanced for employee only. I do also see that you have the behavioral health selected, so we are gonna enroll you into that as well. Um, if th- this is not exactly what you're wanting to enroll into, please give us a call back as soon as possible. Our phone number is going to be 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, this message is for Mr. Burt. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive a enrollment form that you signed and dated on the 8th of January. It looks like on the enrollment form, you did select the Stay Healthy MEC, the Insure Plus Enhanced, um, and the Stay Healthy MEC Enhanced, uh, for employee only. Unfortunately, you cannot select both MEC plans, so we're unsure of what you're wanting to enroll into f- specifically for medical. Um, so as of right now, uh, we're gonna enroll you into the Stay Healthy MEC and the Insure Plus Enhanced for employee only. I do also see that you have the behavioral health selected, so we are gonna enroll you into that as well. Um, if th- this is not exactly what you're wanting to enroll into, please give us a call back as soon as possible. Our phone number is going to be 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.