

## **Transcript: VICTORIA**

**Taylor-6545107663896576-5025005340639232**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, is this Anthony? Yes, this speaking. Hey, this is Victoria with Benefits on a Card. Uh, we administer medical insurance for Wagner Service Solutions. Hey. So, we tried to send you, uh, a ID card for the medical plan that you have with them, but it was returned back to us. So we just wanted to verify your mailing address. Uh, 155 Polo Welch. Like Coca Cola and Welch's Juice. Apartment 619 McDonough, Georgia, 30253. Okay. Gotcha. We were just missing the apartment number, so I'll- I will update that and then resend it to you. Okay. Thank you. Thank you. You have a wonderful day. You too. Thank you. Bye bye. Bye bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, is this Anthony?

Speaker speaker\_2: Yes, this speaking.

Speaker speaker\_1: Hey, this is Victoria with Benefits on a Card. Uh, we administer medical insurance for Wagner Service Solutions. Hey. So, we tried to send you, uh, a ID card for the medical plan that you have with them, but it was returned back to us. So we just wanted to verify your mailing address. Uh, 155 Polo Welch. Like Coca Cola and Welch's Juice. Apartment 619 McDonough, Georgia, 30253. Okay. Gotcha. We were just missing the apartment number, so I'll- I will update that and then resend it to you. Okay. Thank you. Thank you. You have a wonderful day. You too. Thank you. Bye bye. Bye bye.