

Transcript: VICTORIA

Taylor-6523914953211904-5581241907986432

Full Transcript

Thank you for calling Benefits 100. This is Victoria. How can I help you? Hi, Victoria. I just got a thing from y- you guys for me to call... um, 'cause I work through Surge. Okay. Are you trying to opt out of the auto enrollment? What auto enrollment are we talking about? Sir, we administer medical insurance for Surge Staffing. If you're a new hire with them, they do automatically enroll members into one of the medical plans they offer, unless you opt out- Yeah. ... beforehand. Yeah. Opt me out. Okay. What's the last four of your social? 0821. And your first and last name? James Good. Okay. Do you mind verifying your address and date of birth? 1051 Runyon Road, Columbus, Ohio, 43227, three-seventeen-sixty-nine. And then, uh, phone number is 674-9416. Yes, ma'am. And email is james.good.1969@gmail. Correct. Okay. I will go ahead and decline it, and you're good to go from here. Thank you, baby. You're welcome. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 100. This is Victoria. How can I help you?

Speaker speaker_1: Hi, Victoria. I just got a thing from y- you guys for me to call... um, 'cause I work through Surge.

Speaker speaker_0: Okay. Are you trying to opt out of the auto enrollment?

Speaker speaker_1: What auto enrollment are we talking about?

Speaker speaker_0: Sir, we administer medical insurance for Surge Staffing. If you're a new hire with them, they do automatically enroll members into one of the medical plans they offer, unless you opt out-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... beforehand.

Speaker speaker_1: Yeah. Opt me out.

Speaker speaker_0: Okay. What's the last four of your social?

Speaker speaker_1: 0821.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: James Good.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: 1051 Runyon Road, Columbus, Ohio, 43227, three-seventeen-sixty-nine.

Speaker speaker_0: And then, uh, phone number is 674-9416.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And email is james.good.1969@gmail.

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. I will go ahead and decline it, and you're good to go from here.

Speaker speaker_1: Thank you, baby.

Speaker speaker_0: You're welcome. Bye-bye.

Speaker speaker_1: Bye.