

Transcript: VICTORIA

Taylor-6522293294940160-5070188927467520

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, is this William? Yes. Hey, this is Victoria with Benefits on a Card. We administer medical insurance for Megaforce Staffing. Mm-hmm. Hey, um, so we sent you a text message about the, uh, open enrollment for Megaforce, and I see the, uh, response, that you said cancel plan. I just wanted to make a call and let you know you're not currently enrolled into anything. Um, the text message was just letting you know that the open enrollment begins on December 2nd, in case you wanted to enroll. Oh, okay. Yeah. So you're not currently interested? No. Um, the assignment ends in January, so- Okay. ... I figured it's not really worth it. Gotcha. I understand. Alrighty. Well, I will go ahead and make a note. Um, and like I say, I think you've already declined coverage, so I'll go ahead and decline it again and you should be good to go from here. Okay. Thank you. Yes, sir. You're welcome. Have a good day. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, is this William?

Speaker speaker_2: Yes.

Speaker speaker_1: Hey, this is Victoria with Benefits on a Card. We administer medical insurance for Megaforce Staffing.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Hey, um, so we sent you a text message about the, uh, open enrollment for Megaforce, and I see the, uh, response, that you said cancel plan. I just wanted to make a call and let you know you're not currently enrolled into anything. Um, the text message was just letting you know that the open enrollment begins on December 2nd, in case you wanted to enroll.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Yeah. So you're not currently interested?

Speaker speaker_2: No. Um, the assignment ends in January, so-

Speaker speaker_1: Okay.

Speaker speaker_2: ... I figured it's not really worth it.

Speaker speaker_1: Gotcha. I understand. Alrighty. Well, I will go ahead and make a note. Um, and like I say, I think you've already declined coverage, so I'll go ahead and decline it again and you should be good to go from here.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: Yes, sir. You're welcome. Have a good day.

Speaker speaker_2: You too.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye.