

Transcript: VICTORIA

Taylor-6520608879853568-6530273562804224

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Yes, I was supposed to call this number to opt out of the insurance provided. Okay. What's the name of the agency you work for? Uh, Crown Staffing. And the last four of your Social? 6116. Okay. And your first and last name? Eric Barnett. Do you mind verifying your address and date of birth? Uh, is it 13 Lucas Street? Uh, that... I have it in front of- It... Oops. Oh, is it 29, uh, per... Uh, shoot. Is it Rolling Hills Drive? I'm sorry. Nope, it looks like a different one. Is it 1300, uh, um... Shoot, Apartment K? I can't think of the dang, uh, street name. So I have 1300 Tamarack Circle. Yeah, that's it, Tamarack Circle, Apartment K. Yeah, that's... Uh, the updated address is 13 Lucas Street. What's the city, state and zip code on that? 41042. Still in Florence? Yes. Your date of birth? Uh, 10/1/85. Okay. And then phone number 859-777-6764? Mm-hmm. And then email is e.r.yourlastname2907@gmail? Mm-hmm. Okay. And you're wanting to decline? Yeah, the insurance, yeah. Okay. Do you need help with anything else? Nope, that's it. All righty. Thank you. You have a wonderful day. You too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_2: Yes, I was supposed to call this number to opt out of the insurance provided.

Speaker speaker_1: Okay. What's the name of the agency you work for?

Speaker speaker_2: Uh, Crown Staffing.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 6116.

Speaker speaker_1: Okay. And your first and last name?

Speaker speaker_2: Eric Barnett.

Speaker speaker_1: Do you mind verifying your address and date of birth?

Speaker speaker_2: Uh, is it 13 Lucas Street?

Speaker speaker_1: Uh, that... I have it in front of-

Speaker speaker_2: It... Oops. Oh, is it 29, uh, per... Uh, shoot. Is it Rolling Hills Drive? I'm sorry.

Speaker speaker_1: Nope, it looks like a different one.

Speaker speaker_2: Is it 1300, uh, um... Shoot, Apartment K? I can't think of the dang, uh, street name.

Speaker speaker_1: So I have 1300 Tamarack Circle.

Speaker speaker_2: Yeah, that's it, Tamarack Circle, Apartment K. Yeah, that's... Uh, the updated address is 13 Lucas Street.

Speaker speaker_1: What's the city, state and zip code on that?

Speaker speaker_2: 41042.

Speaker speaker_1: Still in Florence?

Speaker speaker_2: Yes.

Speaker speaker_1: Your date of birth?

Speaker speaker_2: Uh, 10/1/85.

Speaker speaker_1: Okay. And then phone number 859-777-6764?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: And then email is e.r.yourlastname2907@gmail?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Okay. And you're wanting to decline?

Speaker speaker_2: Yeah, the insurance, yeah.

Speaker speaker_1: Okay. Do you need help with anything else?

Speaker speaker_2: Nope, that's it.

Speaker speaker_1: All righty.

Speaker speaker_2: Thank you.

Speaker speaker_1: You have a wonderful day.

Speaker speaker_2: You too. Thank you. Bye.