

Transcript: VICTORIA

Taylor-6510003826638848-6318909809672192

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Hello? Is this Sean? Hello? Yes, is this Sean? No, this is his mother. Hi. So this is Victoria with Benefits and a Card. Uh, we administer the, uh, medical insurance through Surge Staffing. Yes. Is he nearby that I can speak with him? Well, he- he- I mean, he's at work. Okay. That's fine. He's at work around 5:00, 5:00. Okay, that's fine. If- can you have him call us back? We're just calling about the medical insurance he has with Surge. Okay. I'll tell him. All righty, thank you so much. You have a wonderful day. You too. Bye bye. Thank you. Bye bye.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: Hello?

Speaker speaker_2: Is this Sean?

Speaker speaker_0: Hello?

Speaker speaker_2: Yes, is this Sean?

Speaker speaker_0: No, this is his mother.

Speaker speaker_2: Hi. So this is Victoria with Benefits and a Card. Uh, we administer the, uh, medical insurance through Surge Staffing.

Speaker speaker_0: Yes.

Speaker speaker_2: Is he nearby that I can speak with him?

Speaker speaker_0: Well, he- he- I mean, he's at work.

Speaker speaker_2: Okay. That's fine.

Speaker speaker_0: He's at work around 5:00, 5:00.

Speaker speaker_2: Okay, that's fine. If- can you have him call us back? We're just calling about the medical insurance he has with Surge.

Speaker speaker_0: Okay. I'll tell him.

Speaker speaker_2: All righty, thank you so much. You have a wonderful day.

Speaker speaker_0: You too. Bye bye.

Speaker speaker_2: Thank you. Bye bye.