

Transcript: VICTORIA

Taylor-6507141253873664-5527643695923200

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The call has been forwarded to an automatic voice message system. 260-224-2413 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, this message is for Paul. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive two different enrollment forms that you signed and dated on the 19th of December. Um, it looks like on one enrollment form, you did select the Stay Healthy MEC, um, as well as the dental, short-term disability, term life, vision, critical illness and behavioral health for employee only. And then on the other enrollment form, you selected the Stay Healthy MEC, the vision, critical illness, and the behavioral health for employee only. So, we're unsure of exactly what you're wanting to enroll into. If you will, please give us a call back. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you are satisfied with your message, press one to list... To send your message with normal delivery, press one. To send your mes-- Thank you. Your message has been sent. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: The call has been forwarded to an automatic voice message system. 260-224-2413 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, this message is for Paul. This is Victoria with Benefits on a Card. We administer medical insurance for MAU, um, and we did receive two different enrollment forms that you signed and dated on the 19th of December. Um, it looks like on one enrollment form, you did select the Stay Healthy MEC, um, as well as the dental, short-term disability, term life, vision, critical illness and behavioral health for employee only. And then on the other enrollment form, you selected the Stay Healthy MEC, the vision, critical illness, and the behavioral health for employee only. So, we're unsure of exactly what you're wanting to enroll into. If you will, please give us a call back. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_1: If you are satisfied with your message, press one to list... To send your message with normal delivery, press one. To send your mes-- Thank you. Your message has been sent. Goodbye.