

Transcript: VICTORIA

Taylor-6485370182778880-6329448508637184

Full Transcript

Your call may be monitored or recorded for quality assurance. Please leave your message for... Hello? Hey, this message is for, uh, Mrs. Layton. This is Victoria with Benefits on a Card. Uh, we administer medical insurance for BGS. Uh, we did receive a enrollment form that you signed and dated on the 29th of October. Um, it looks like on the enrollment form, you did request the VIP Classic for employee only and then the term life for employee plus children. We are missing your children's information at the time, um, such as their name, date of birth, and Social Security numbers. Um, so unfortunately we're unable to add them onto the term life benefit. As of right now, we have enrolled you into the VIP Classic and the term life for employee only, but if you are wanting to add children onto the term life, just give us a call back with their names, date of birth, uh, date of birth and Social Security numbers. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance. Please leave your message for...

Speaker speaker_1: Hello? Hey, this message is for, uh, Mrs. Layton. This is Victoria with Benefits on a Card. Uh, we administer medical insurance for BGS. Uh, we did receive a enrollment form that you signed and dated on the 29th of October. Um, it looks like on the enrollment form, you did request the VIP Classic for employee only and then the term life for employee plus children. We are missing your children's information at the time, um, such as their name, date of birth, and Social Security numbers. Um, so unfortunately we're unable to add them onto the term life benefit. As of right now, we have enrolled you into the VIP Classic and the term life for employee only, but if you are wanting to add children onto the term life, just give us a call back with their names, date of birth, uh, date of birth and Social Security numbers. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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