

Transcript: VICTORIA

Taylor-6465948286402560-5147165022175232

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Record. This is Victoria. How can I help you? Um, my name is Johnny Brewer. I got a message about select my benefits today or do without 'em for another year. Okay. Uh- Are you wanting to call- ... I work at Electrolux through, through with them. Are you wanting to know- Well, I mean, I'd like to know more about it. What, what, what exactly... I figured I wouldn't get benefits till I got hired on at Electrolux. So, this is for, uh, medical insurance if you happen to work through a staffing or temp agency. Right, right, right. Well, I mean, that's what I'm wanting. I'm wanting to get benefits, but I didn't figure I'd get benefits till I got hired on through Electrolux. But I can get it through Kelly? Is what you're saying? Yeah, you can get it through the, the staffing agency. What is, uh, what's the name of the agency you work through? Kelly. Kelly? Kelly. K-E-L-L-Y. Does it go by anything else? Um, I have no idea. I mean, all's I know it is, is Kelly. Yeah, I'm not aware of a staffing agency that we work with that's named Kelly. It's in Springfield, Tennessee. I work at Electrolux. Makes those. Yeah, I'm not seeing that we have a staffing agency named Kelly that we work with. Okay. Well, well, I mean, it may be one of the other ones. I was through other ones, but I'm working through Kelly now. So, it may be something I can't get anyway. I just figured I'd call and see what it was all about. Okay. All right. Well, thank you much and have a good Christmas. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits Record. This is Victoria. How can I help you?

Speaker speaker_2: Um, my name is Johnny Brewer. I got a message about select my benefits today or do without 'em for another year.

Speaker speaker_1: Okay.

Speaker speaker_2: Uh-

Speaker speaker_1: Are you wanting to call-

Speaker speaker_2: ... I work at Electrolux through, through with them.

Speaker speaker_1: Are you wanting to know-

Speaker speaker_2: Well, I mean, I'd like to know more about it. What, what, what exactly... I figured I wouldn't get benefits till I got hired on at Electrolux.

Speaker speaker_1: So, this is for, uh, medical insurance if you happen to work through a staffing or temp agency.

Speaker speaker_2: Right, right, right. Well, I mean, that's what I'm wanting. I'm wanting to get benefits, but I didn't figure I'd get benefits till I got hired on through Electrolux. But I can get it through Kelly? Is what you're saying?

Speaker speaker_1: Yeah, you can get it through the, the staffing agency. What is, uh, what's the name of the agency you work through?

Speaker speaker_2: Kelly.

Speaker speaker_1: Kelly?

Speaker speaker_2: Kelly. K-E-L-L-Y.

Speaker speaker_1: Does it go by anything else?

Speaker speaker_2: Um, I have no idea. I mean, all's I know it is, is Kelly.

Speaker speaker_1: Yeah, I'm not aware of a staffing agency that we work with that's named Kelly.

Speaker speaker_2: It's in Springfield, Tennessee. I work at Electrolux. Makes those.

Speaker speaker_1: Yeah, I'm not seeing that we have a staffing agency named Kelly that we work with.

Speaker speaker_2: Okay. Well, well, I mean, it may be one of the other ones. I was through other ones, but I'm working through Kelly now. So, it may be something I can't get anyway. I just figured I'd call and see what it was all about.

Speaker speaker_1: Okay.

Speaker speaker_2: All right. Well, thank you much and have a good Christmas.

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_2: Bye-bye.