

## **Transcript: VICTORIA**

**Taylor-6460164257136640-4847597881442304**

### **Full Transcript**

Thank you for calling Benefits on a Card. This is Victoria, how can I help you? Um, this is Jasmine Thompson. Somebody called me earlier when I was in my job interview. Okay, did they leave a voicemail by chance? No, ma'am. Okay. What's the, uh, name of the agency you work through? Uh, I can't think of her name. She's one of... She's new, she's over my case, she's new now. Is this for Social Security? No, ma'am. This is for medical insurance if you work through like a staffing or a temp agency. Oh, all right, I don't need y'all, nevermind. Okay, have a good day. You too.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Victoria, how can I help you?

Speaker speaker\_1: Um, this is Jasmine Thompson. Somebody called me earlier when I was in my job interview.

Speaker speaker\_0: Okay, did they leave a voicemail by chance?

Speaker speaker\_1: No, ma'am.

Speaker speaker\_0: Okay. What's the, uh, name of the agency you work through?

Speaker speaker\_1: Uh, I can't think of her name. She's one of... She's new, she's over my case, she's new now. Is this for Social Security?

Speaker speaker\_0: No, ma'am. This is for medical insurance if you work through like a staffing or a temp agency.

Speaker speaker\_1: Oh, all right, I don't need y'all, nevermind.

Speaker speaker\_0: Okay, have a good day.

Speaker speaker\_1: You too.