

Transcript: VICTORIA

Taylor-6454389149220864-5545873341366272

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. This is Victoria. How can I help you? Uh, well, I came to, uh, call to ask about a paycheck. Uh, I received a message about. Okay. Uh, this is not for like your paycheck. This is for medical insurance. Oh, it's just benefits and medical? Yes, sir, like medical insurance through your employer. Oh, okay. All right. Um, sorry then. Have a good day. You're fine. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit Center Card. This is Victoria. How can I help you?

Speaker speaker_2: Uh, well, I came to, uh, call to ask about a paycheck. Uh, I received a message about.

Speaker speaker_1: Okay. Uh, this is not for like your paycheck. This is for medical insurance.

Speaker speaker_2: Oh, it's just benefits and medical?

Speaker speaker_1: Yes, sir, like medical insurance through your employer.

Speaker speaker_2: Oh, okay. All right. Um, sorry then. Have a good day.

Speaker speaker_1: You're fine. You too.