

Transcript: VICTORIA

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Full Transcript

Thank you for calling Benefits in a Card. This is Victoria. How can I help you? Hey, I had received a message. Okay, what is it? It said, "Congrats on your job within search. You will be auto enrolled in M-E-C TeleRx within 30 days. Call back at this number." Okay. Are you wanting to opt out of the auto enrollment? I wanted to know what job it is. So that you'll have to reach out to the staffing agency directly. This is Benefits in a Card. We administer the medical insurance that they offer. So the message- Oh, okay. ... you got was letting you know that that staffing agency will automatically enroll you into that medical plan unless you opt out beforehand. But as far as the actual- Okay. ... job assignment, you'll have to reach out to the staffing agency directly. Yeah, thank you. You're welcome. Have a good day. You as well. Thank you. Bye-bye. Do you need me to disconnect the call, sir?

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hey, I had received a message.

Speaker speaker_0: Okay, what is it?

Speaker speaker_1: It said, "Congrats on your job within search. You will be auto enrolled in M-E-C TeleRx within 30 days. Call back at this number."

Speaker speaker_0: Okay. Are you wanting to opt out of the auto enrollment?

Speaker speaker_1: I wanted to know what job it is.

Speaker speaker_0: So that you'll have to reach out to the staffing agency directly. This is Benefits in a Card. We administer the medical insurance that they offer. So the message-

Speaker speaker_1: Oh, okay.

Speaker speaker_0: ... you got was letting you know that that staffing agency will automatically enroll you into that medical plan unless you opt out beforehand. But as far as the actual-

Speaker speaker_1: Okay.

Speaker speaker_0: ... job assignment, you'll have to reach out to the staffing agency directly.

Speaker speaker_1: Yeah, thank you.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You as well.

Speaker speaker_0: Thank you. Bye-bye. Do you need me to disconnect the call, sir?