

Transcript: VICTORIA

Taylor-6419752843657216-4564695405740032

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 999-9616. Hey, this message is for Corey. This is Victoria with Benefits on a Card. Uh, we administer the medical insurance for the Hamilton Reicker Group. And, um, we did receive a enrollment form that you signed and dated on the 16th of April. It looks like on the form you are requesting a few different things, um, but I'm just calling to verify what specific medical plan you would like. Um, you selected three different options, two of them being, uh, the MEC TeleRx and the MEC Enhanced. Unfortunately, you cannot have both of these. Um, so we just wanted to verify which one you were wanting. And then also we just need to verify your date of birth. On the enrollment form, it looks like you listed it as February 28th, uh, 2025. If you will just give us a call back, phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options... Hey, this message is for Corey. This is Victoria with- Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 999-9616.

Speaker speaker_2: Hey, this message is for Corey. This is Victoria with Benefits on a Card. Uh, we administer the medical insurance for the Hamilton Reicker Group. And, um, we did receive a enrollment form that you signed and dated on the 16th of April. It looks like on the form you are requesting a few different things, um, but I'm just calling to verify what specific medical plan you would like. Um, you selected three different options, two of them being, uh, the MEC TeleRx and the MEC Enhanced. Unfortunately, you cannot have both of these. Um, so we just wanted to verify which one you were wanting. And then also we just need to verify your date of birth. On the enrollment form, it looks like you listed it as February 28th, uh, 2025. If you will just give us a call back, phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_1: To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options...

Speaker speaker_2: Hey, this message is for Corey. This is Victoria with-

Speaker speaker_1: Your message has been sent. Thank you for calling. Goodbye.