

## **Transcript: VICTORIA**

**Taylor-6390710805905408-5486128282124288**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, this message is for Amy. This is Victoria with Benefits and a Card. We administer medical insurance for Surge Staffing and we did try to send you one, uh, your medical ID card, uh, but it was returned back to us, so we just wanted to verify that we have the correct mailing address on file for you. Um, if you will just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, this message is for Amy. This is Victoria with Benefits and a Card. We administer medical insurance for Surge Staffing and we did try to send you one, uh, your medical ID card, uh, but it was returned back to us, so we just wanted to verify that we have the correct mailing address on file for you. Um, if you will just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker\_0: Thank you.