

Transcript: VICTORIA

Taylor-6377016198119424-5048128553566208

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? This is HSS Downtown? Uh, this is Benefits on a Card. We administer medical insurance for HSS. Oh. Um, I had a missed call from y'all. I'm guessing 'cause y'all didn't have, uh, the spouse social that was on there. What's the- what's the H- HSS branch downtown number? Uh, we don't have access to that. Okay. Yes, ma'am. Do you need he-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: This is HSS Downtown?

Speaker speaker_1: Uh, this is Benefits on a Card. We administer medical insurance for HSS.

Speaker speaker_2: Oh. Um, I had a missed call from y'all. I'm guessing 'cause y'all didn't have, uh, the spouse social that was on there. What's the- what's the H- HSS branch downtown number?

Speaker speaker_1: Uh, we don't have access to that.

Speaker speaker_2: Okay.

Speaker speaker_1: Yes, ma'am. Do you need he-