

## **Transcript: VICTORIA**

**Taylor-6364851402358784-6700013403160576**

### **Full Transcript**

Your call- Your call may be monitored or recorded for quality assurance purposes. ... has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Mr. Nicholas. This is Victoria with Benefits on a Card. Uh, we administer medical insurance for Surge Staffing and we did attempt to send you a, uh, copy of your medical ID card, um, to the address we have on file, but it was returned back to us. Uh, so just wanted to verify your mailing address and make sure we have everything correct. Um, if you'll just give us a call back, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: ... has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for Mr. Nicholas. This is Victoria with Benefits on a Card. Uh, we administer medical insurance for Surge Staffing and we did attempt to send you a, uh, copy of your medical ID card, um, to the address we have on file, but it was returned back to us. Uh, so just wanted to verify your mailing address and make sure we have everything correct. Um, if you'll just give us a call back, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.