

Transcript: VICTORIA

Taylor-6352268990660608-6038171027816448

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 7-0-2-9-0-4-5-7-0-4. Hey, this message is for Peter Anderson. This is Victoria with Benefits Center Card. Uh, we administer medical insurance for HSS Hospitality Staffing Solutions, and we did receive a enrollment form that you signed and dated on the 12th of February. It looks like on the form you did select to enroll into a couple different, um, different plans. Um, however, you selected for the coverage I- uh, Coverage Level Employee Only, but you did list your spouse as a dependent. So we're just unsure if you're wanting coverage for yourself. Uh, you did also select two different medical plans. It looks like you selected the VIP Standard as well as the, um, StayHealthy MEC Enhance. Unfortunately, you cannot have both. Um, so as of right now, what we are gonna enroll you into is the VIP Standard, the dental, the term life, and the group accident for employee only. Um, but if this is not what you're wanting or if you are, um, in fact wanting to add your spouse onto the enrollment, give us a call back so we can switch that to what you would like. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or... Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 7-0-2-9-0-4-5-7-0-4.

Speaker speaker_1: Hey, this message is for Peter Anderson. This is Victoria with Benefits Center Card. Uh, we administer medical insurance for HSS Hospitality Staffing Solutions, and we did receive a enrollment form that you signed and dated on the 12th of February. It looks like on the form you did select to enroll into a couple different, um, different plans. Um, however, you selected for the coverage I- uh, Coverage Level Employee Only, but you did list your spouse as a dependent. So we're just unsure if you're wanting coverage for yourself. Uh, you did also select two different medical plans. It looks like you selected the VIP Standard as well as the, um, StayHealthy MEC Enhance. Unfortunately, you cannot have both. Um, so as of right now, what we are gonna enroll you into is the VIP Standard, the dental, the term life, and the group accident for employee only. Um, but if this is not what you're wanting or if you are, um, in fact wanting to add your spouse onto the enrollment, give us a call back so we can

switch that to what you would like. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Speaker speaker_0: To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or... Your message has been sent. Thank you for calling. Goodbye.