Transcript: VICTORIA Taylor-6327043172253696-633705203400704

Full Transcript

"Your call may be monitored... " "The subscriber you are trying to reach is not available." "... while we provide you with quality assurance services." "Please leave your message after the tone." Hey, this message is for Matthew. This is Victoria with Benefits on Card. We administer medical insurance for Focus Workforce Management, and we, um, did attempt to send you an ID card. Um, however, it was sent back to us, so just wanted to verify the mailing address we have on file for you. Um, but I also see that your coverage has not, uh, been active for a few weeks, so I just wanted to verify if you're still with Focus Workforce Management. Um, if you will just give us a call back, our phone number is 800-497-4856. Thank you and have a wonderful day. Thank you.

Conversation Format

Speaker speaker_0: "Your call may be monitored... "

Speaker speaker_1: "The subscriber you are trying to reach is not available."

Speaker speaker_0: "... while we provide you with quality assurance services."

Speaker speaker_1: "Please leave your message after the tone."

Speaker speaker_2: Hey, this message is for Matthew. This is Victoria with Benefits on Card. We administer medical insurance for Focus Workforce Management, and we, um, did attempt to send you an ID card. Um, however, it was sent back to us, so just wanted to verify the mailing address we have on file for you. Um, but I also see that your coverage has not, uh, been active for a few weeks, so I just wanted to verify if you're still with Focus Workforce Management. Um, if you will just give us a call back, our phone number is 800-497-4856. Thank you and have a wonderful day.

Speaker speaker_0: Thank you.