

Transcript: VICTORIA

Taylor-6296135850967040-4729563483127808

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hey, Miss Victoria. So, um, I'm still covered by my parents on all my insurances and everything. So, is it okay if I decline? Okay. Uh, let me pull up your file. What's the name of the agency you work for? Uh, Tent Staff. Tent Staffing? Yes, ma'am. Okay. And the last four of your social? Uh, 20... Uh, I'm sorry. 6419. And I'm sorry, your first and last name? Colton Raymond. Do you mind verifying your address and date of birth? 10/25/2005 and 315, Commissary Drive. Okay. And that's in Olive Branch, Mississippi 38654? Correct. Phone number 901-237-1222? Yes, ma'am. And then email is coltonraymond@icloud.com. Yes, ma'am. Okay. Yeah, I can go ahead and decline coverage for you. I don't see that they automatically enroll you into anything, so this is just in case you want to enroll. Okay. I didn't know how any of it worked. I just had a text come across and it was like "Apply, accept, or decline." And so I didn't know if it was automatically gonna sign me up for everything or not, so... Okay. Gotcha. Well, I'll go ahead and decline it on my end and you're good to go from here. Okay. Thank you, ma'am. You're welcome. Have a good day. All right. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Hey, Miss Victoria. So, um, I'm still covered by my parents on all my insurances and everything. So, is it okay if I decline?

Speaker speaker_0: Okay. Uh, let me pull up your file. What's the name of the agency you work for?

Speaker speaker_1: Uh, Tent Staff.

Speaker speaker_0: Tent Staffing?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. And the last four of your social?

Speaker speaker_1: Uh, 20... Uh, I'm sorry. 6419.

Speaker speaker_0: And I'm sorry, your first and last name?

Speaker speaker_1: Colton Raymond.

Speaker speaker_0: Do you mind verifying your address and date of birth?

Speaker speaker_1: 10/25/2005 and 315, Commissary Drive.

Speaker speaker_0: Okay. And that's in Olive Branch, Mississippi 38654?

Speaker speaker_1: Correct.

Speaker speaker_0: Phone number 901-237-1222?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And then email is coltonraymond@icloud.com.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. Yeah, I can go ahead and decline coverage for you. I don't see that they automatically enroll you into anything, so this is just in case you want to enroll.

Speaker speaker_1: Okay. I didn't know how any of it worked. I just had a text come across and it was like "Apply, accept, or decline." And so I didn't know if it was automatically gonna sign me up for everything or not, so...

Speaker speaker_0: Okay. Gotcha. Well, I'll go ahead and decline it on my end and you're good to go from here.

Speaker speaker_1: Okay. Thank you, ma'am.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: All right. Bye.