

Transcript: VICTORIA

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on Part 04:00 a.m. How can I help you? Hi, my name is Marc Croche. I was contacted by Partners Personnel about, uh, enrolling in benefits. Okay. Um, what's the last four of your social? Uh, I don't have that on me right now. Um, I was wondering, because, uh, this is the first time to be doing this, um, what would I need to do to be able to enroll? Um, are you the new hire with them? Yes. Okay. Um, and do you know what you're wanting to enroll into or what's being offered? Um, I, I wouldn't know. I was just contact, uh... I was supposed to contact you guys for more info. Okay. Um, so I mean, I can send you a copy of the benefits guide to your email. Mm-hmm. And then once- Okay. ... you make a decision on what you want to enroll into, you would just call us back. Um, we can get your file pulled up and enroll you from there. All right, that'll be great. Um, give me just one second. What would be a good email to send that to? Um, 1966TriumphRacing@gmail.com. Do you mind spelling the rest of that out? I'm sorry. Uh, TriumphRacing. Yes, is it B-R-I-A-N or B-R-Y-A-N? It's T-R-I-U-M-P-H Racing. Okay, so T-R- I-U M-P-H Racing. Grayson? Racing. Oh, Racing, R-I-C-I-N-G? Yes, correct. At... Gmail.com. Okay. So just to make sure I got everything correct, it's 1966TriumphRacing@gmail.com? Correct. All right. I will send that information to you there. Do you need help with anything else? No, that... Thank you. That should be it. Okay, have a good day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on Part 04:00 a.m. How can I help you?

Speaker speaker_2: Hi, my name is Marc Croche. I was contacted by Partners Personnel about, uh, enrolling in benefits.

Speaker speaker_1: Okay. Um, what's the last four of your social?

Speaker speaker_2: Uh, I don't have that on me right now. Um, I was wondering, because, uh, this is the first time to be doing this, um, what would I need to do to be able to enroll?

Speaker speaker_1: Um, are you the new hire with them?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Um, and do you know what you're wanting to enroll into or what's being offered?

Speaker speaker_2: Um, I, I wouldn't know. I was just contact, uh... I was supposed to contact you guys for more info.

Speaker speaker_1: Okay. Um, so I mean, I can send you a copy of the benefits guide to your email.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: And then once-

Speaker speaker_2: Okay.

Speaker speaker_1: ... you make a decision on what you want to enroll into, you would just call us back. Um, we can get your file pulled up and enroll you from there.

Speaker speaker_2: All right, that'll be great.

Speaker speaker_1: Um, give me just one second. What would be a good email to send that to?

Speaker speaker_2: Um, 1966TriumphRacing@gmail.com.

Speaker speaker_1: Do you mind spelling the rest of that out? I'm sorry.

Speaker speaker_2: Uh, TriumphRacing.

Speaker speaker_1: Yes, is it B-R-I-A-N or B-R-Y-A-N?

Speaker speaker_2: It's T-R-I-U-M-P-H Racing.

Speaker speaker_1: Okay, so T-R-

Speaker speaker_2: I-U M-P-H Racing.

Speaker speaker_1: Grayson?

Speaker speaker_2: Racing.

Speaker speaker_1: Oh, Racing, R-I-C-I-N-G?

Speaker speaker_2: Yes, correct.

Speaker speaker_1: At...

Speaker speaker_2: Gmail.com.

Speaker speaker_1: Okay. So just to make sure I got everything correct, it's 1966TriumphRacing@gmail.com?

Speaker speaker_2: Correct.

Speaker speaker_1: All right. I will send that information to you there. Do you need help with anything else?

Speaker speaker_2: No, that... Thank you. That should be it.

Speaker speaker_1: Okay, have a good day.

Speaker speaker_2: You too. Bye-bye.