

Transcript: VICTORIA

Taylor-6280023782670336-4915193502973952

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Um, I got a text message from you guys saying to enroll in, to some kind of benefits or some kind of benefits. Is it...? This is for, uh, medical insurance if you happen to work at like a staffing or temp agency. Oh, okay. I'll be fine. Thank you, though. Okay. Um, I know some of our clients will automatically enroll members into coverage. Uh- What's the name of the agency you work for? Uh, Partners Personnel. Okay. Hmm, I don't believe they automatically enroll. Let me just double check. Yeah, they don't automatically enroll members, so you should be good to go from here. Okay. Thank you. You're welcome. Bye-bye. Bye-bye. Did you need me to disconnect? Hello?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_1: Um, I got a text message from you guys saying to enroll in, to some kind of benefits or some kind of benefits. Is it...?

Speaker speaker_2: This is for, uh, medical insurance if you happen to work at like a staffing or temp agency.

Speaker speaker_1: Oh, okay. I'll be fine. Thank you, though.

Speaker speaker_2: Okay. Um, I know some of our clients will automatically enroll members into coverage.

Speaker speaker_1: Uh-

Speaker speaker_2: What's the name of the agency you work for?

Speaker speaker_1: Uh, Partners Personnel.

Speaker speaker_2: Okay. Hmm, I don't believe they automatically enroll. Let me just double check. Yeah, they don't automatically enroll members, so you should be good to go from here.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_2: You're welcome. Bye-bye.

Speaker speaker_1: Bye-bye.

Speaker speaker_2: Did you need me to disconnect? Hello?