

## **Transcript: VICTORIA**

**Taylor-6264016610836480-6624837350244352**

### **Full Transcript**

Hello. Your call may be monitored or recorded for quality assurance purposes. Hey, is this Kayla? Yes. Hey, this is Victoria again with Benefits on a Card. Um, I just forgot to mention, uh, one thing I wanted to let you know about the plans, uh, specifically the medical, dental and vision. These three plans are under, um, section 125. Basically, that's an IRS code that allows you to pay your share of the premium with pre-tax dollars. Because of that, the IRS does put stipulations on when you can change or cancel them. So, you will have 30 days from the date of your first check to make any, um, cancellations or changes needed to the enrollment. Once you're outside of that 30-day window, uh, the only other time you'll be able to change or cancel the plans is during the company's open enrollment period for MAU. Okay. Uh, that was just one thing I forgot to let you know about but, uh, that's all I had for you. All right. Well, thank you. You're welcome. You have a wonderful day. You too. Thank you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Hello.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: Hey, is this Kayla? Yes.

Speaker speaker\_2: Hey, this is Victoria again with Benefits on a Card. Um, I just forgot to mention, uh, one thing I wanted to let you know about the plans, uh, specifically the medical, dental and vision. These three plans are under, um, section 125. Basically, that's an IRS code that allows you to pay your share of the premium with pre-tax dollars. Because of that, the IRS does put stipulations on when you can change or cancel them. So, you will have 30 days from the date of your first check to make any, um, cancellations or changes needed to the enrollment. Once you're outside of that 30-day window, uh, the only other time you'll be able to change or cancel the plans is during the company's open enrollment period for MAU.

Speaker speaker\_0: Okay.

Speaker speaker\_2: Uh, that was just one thing I forgot to let you know about but, uh, that's all I had for you.

Speaker speaker\_0: All right. Well, thank you.

Speaker speaker\_2: You're welcome. You have a wonderful day.

Speaker speaker\_0: You too.

Speaker speaker\_2: Thank you. Bye-bye.